HSBC   News Release

14 March 2022

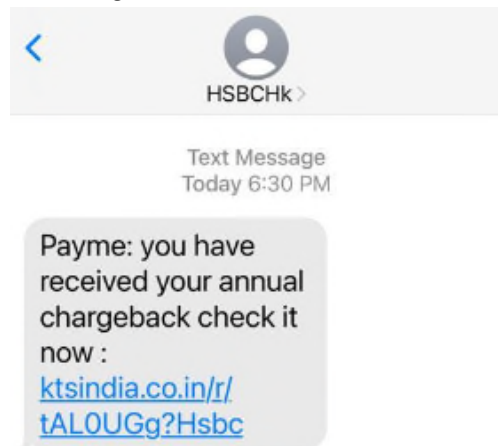## HSBC WARNS AGAINST PHISHING SMS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing SMS and fraudulent websites purported to be from PayMe. The phishing SMS suggests that recipients should open a link for a chargeback.

HSBC would like to remind its customers that it has no connection with the SMS and fraudulent websites involved. Customers are advised not to open any link in the SMS.

The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below is the screen capture of the phishing SMS:

<u>Phishing SMS</u>

<u>Fraudulent websites</u>
http://ktsindia.co.in/r/tAL0UGg?Hsbc
https://payme-gift-hkd.toddlerexchange.com/xx-v2/

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank and PayMe's Hong Kong domains are http://www.hsbc.com.hk and https://payme.hsbc.com.hk/ respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

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Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US$2,958 billion at 31 December 2021, HSBC is one of the largest banking and financial services organisations in the world.

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