

20 July 2022

## HSBC WARNS AGAINST PHISHING EMAIL AND SMS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails and SMS purported to be from HSBC's PayMe. The phishing emails and SMS suggest that recipients can claim a gift card by opening a link.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open any link in the email.

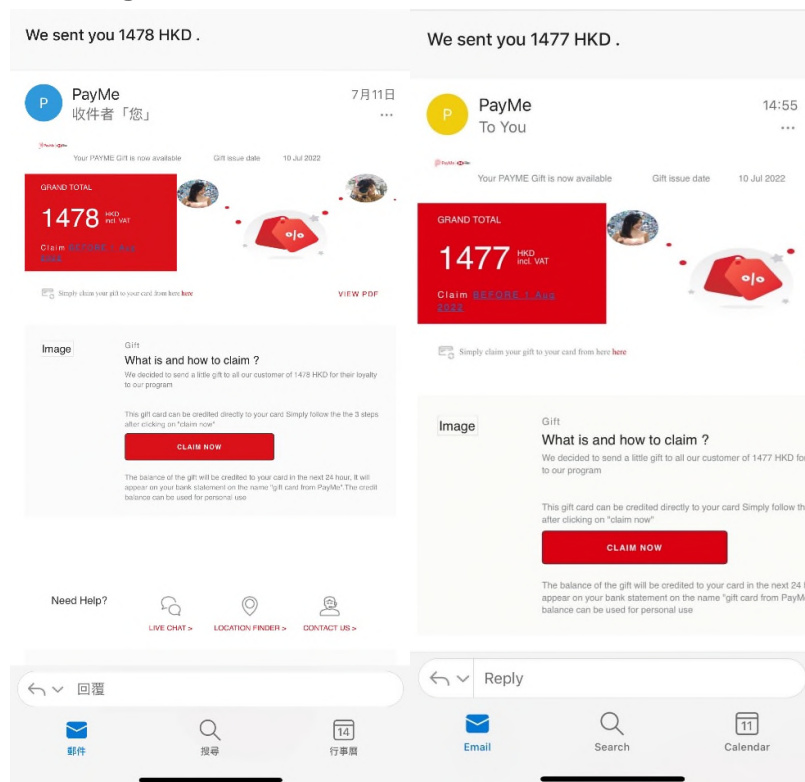
The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Fraudulent website: <https://bit.ly/3yErhkh>

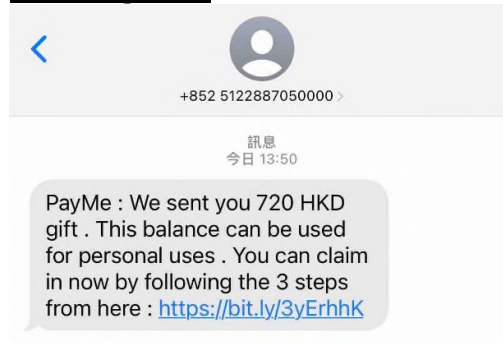
Phishing email: [julie.faulon.etu-k56suf3@univ-lille.fr](mailto:julie.faulon.etu-k56suf3@univ-lille.fr)

Below are the screen captures of the phishing emails and SMS:

### Phishing email



## Phishing SMS



Customers are reminded to ensure they are connected to a valid HSBC site. The Bank and PayMe's Hong Kong domains are <http://www.hsbc.com.hk> and <https://payme.hsbc.com.hk/> respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

*ends/more*

### **Note to editors:**

#### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$3,022 billion at 31 March 2022, HSBC is one of the largest banking and financial services organisations in the world.

*ends/all*