

15 December 2022

HSBC WARNS AGAINST PHISHING EMAIL

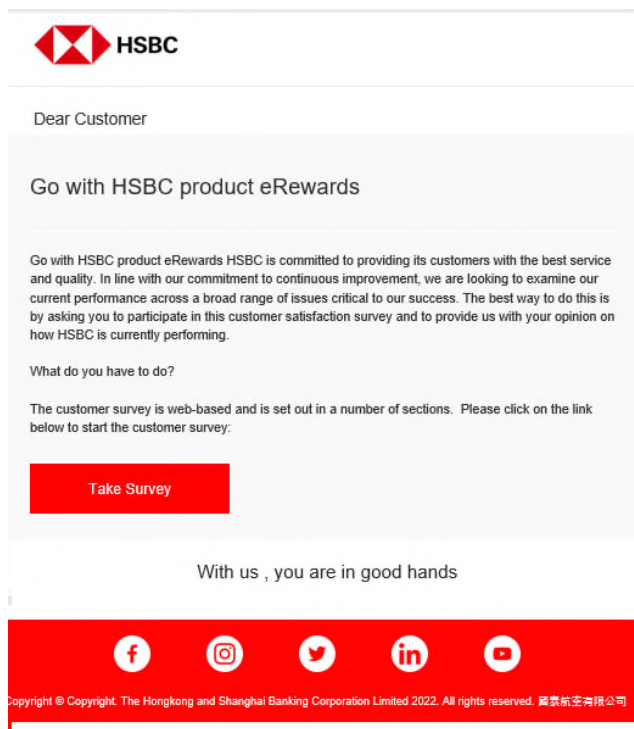
The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be from HSBC. The phishing email suggests that recipients can participate in a survey and receive a gift.


HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open any link in the email. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing email and link of the fraudulent website :

Phishing email

From: eRewards <eRewards@webarq.net>
Date: 14 December 2022 at 23:50:52 HKT
To: [REDACTED]
Subject: Go with HSBC product eRewards



 **HSBC**

Dear Customer

Go with HSBC product eRewards


Go with HSBC product eRewards HSBC is committed to providing its customers with the best service and quality. In line with our commitment to continuous improvement, we are looking to examine our current performance across a broad range of issues critical to our success. The best way to do this is by asking you to participate in this customer satisfaction survey and to provide us with your opinion on how HSBC is currently performing.

What do you have to do?

The customer survey is web-based and is set out in a number of sections. Please click on the link below to start the customer survey:

[Take Survey](#)

With us , you are in good hands



Copyright © Copyright. The Hongkong and Shanghai Banking Corporation Limited 2022. All rights reserved. 匯豐銀行有限公司

Phishing URL

[https://vietwheels.com/app/Http/ft/ ;!!LSAcJDIP!x6mo4_9xk1_REy8ndZf7oChkmhl8HnxA0HHztDqM72_Pbu8-aqTKA0tlYdQzt2yVZxte45ojxEepwd1aqDABYQ\\$](https://vietwheels.com/app/Http/ft/ ;!!LSAcJDIP!x6mo4_9xk1_REy8ndZf7oChkmhl8HnxA0HHztDqM72_Pbu8-aqTKA0tlYdQzt2yVZxte45ojxEepwd1aqDABYQ$)

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 63 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,992bn at 30 September 2022, HSBC is one of the largest banking and financial services organisations in the world.

ends/all