

27 April 2023

HSBC WARNS AGAINST PHISHING EMAIL AND FRAUDULENT SOCIAL MEDIA POST

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email and social media post purported to be from HSBC. The phishing email suggests the recipients to click on a link and activate Mobile Security Key. The fraudulent social media post promotes a new investment programme and asked recipients to share their personal details.

HSBC would like to remind its customers that it has no connection with the phishing emails and social media account involved. Customers are advised not to open any link in the email and social media post. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing email, social media post and link of the fraudulent website:

Screen capture of email and social media post

寄件人: H S B C <pkarpik@sp8.legionowo.pl>
日期: 2023年4月26日 上午10:53:40 (GMT+8)
收件人: [REDACTED]
標題: 電子通知書 Ref:[CR_96071202]

香港上海滙豐銀行有限公司, 香港皇后大道中1號。
如你的電腦未能安裝顯示電郵全部內容, 請重啟你的電腦系統以便支援轉碼HTML格式的電郵。



設立自動轉帳指示確認通知

親愛的客戶:
根據我們的記錄, 您尚未啟動「流動安全編碼」。
為了您的安全, 在您能夠充分享受匯豐流動及網上銀行服務之前, 您需要進一步核實您的身份。

According to our records, you have not activated Mobile Security Key.
For your security, you will need to further verify your identity before you can enjoy full access to HSBC Mobile and Online Banking services.

Click here: <https://www.hsbc.com.hk/ways-to-bank/mobile-apps/banking/>

香港上海滙豐銀行有限公司 謹啟

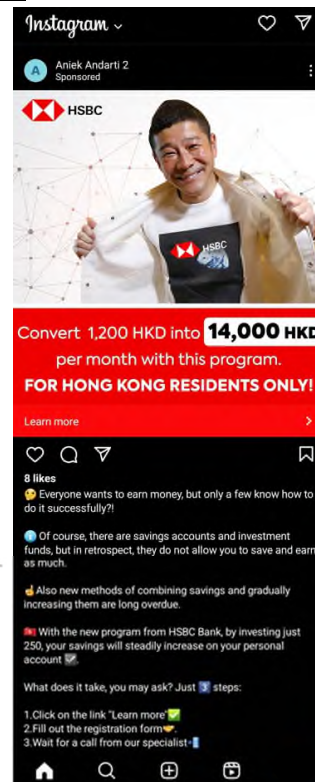
查詢
匯豐商業客戶: (852) 2233 3033
匯豐卓越理財客戶: (852) 2233 3322
其他個人理財客戶: (852) 2233 3000
www.hsbc.com.hk

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"SAVE PAPER - THINK BEFORE YOU PRINT!"



Instagram post from Aniek Andarti 2 (Sponsored). The post features the HSBC logo and a man holding a large roll of paper. The main text reads: "Convert 1,200 HKD into 14,000 HKD per month with this program. FOR HONG KONG RESIDENTS ONLY!". Below the text, there are three steps: 1. Click on the link "Learn more", 2. Fill out the registration form, 3. Wait for a call from our specialist. The post has 8 likes and a comment: "Of course, there are savings accounts and investment funds, but in retrospect, they do not allow you to save and earn as much. Also new methods of combining savings and gradually increasing them are long overdue. With the new program from HSBC Bank, by investing just 250, your savings will steadily increase on your personal account." The post also includes a question: "What does it take, you may ask? Just 3 steps:".

Phishing email addresses

pkarpik@sp8.legionowo.pl

Phishing URL

<https://projekt-pamiec.pl/black>

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,967bn at 31 December 2022, HSBC is one of the largest banking and financial services organisations in the world.

ends/all