

21 June 2023

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails purported to be from HSBC. The phishing emails suggest the recipients to click on a link to activate mobile security key.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open any link in the emails. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing emails and link of the fraudulent website :

Phishing email addresses and screen capture

sazalia001@mymail.sim.edu.sg

From: H S B C <sazalia001@mymail.sim.edu.sg>
Date: 13 June 2023 at 10:16:59 HKT
To: [REDACTED]
Subject: 電子通知書 Ref:[CR_96071203]

香港上海滙豐銀行有限公司，地址：香港皇后大道中1號。
如您的電腦未能正常顯示電郵全部內容，請調整您的電郵系統以便正確閱讀HTML格式的電郵。



親愛的客戶：

根據我們的記錄，您尚未啟動「流動安全鑰匙」。
為了您的安全，您需按照以下步驟激活流動安全鑰匙以進行銀行服務。您需進一步核實您的身份。

According to our records, you have not activated Mobile Security Key.
For your security, you'll need to further verify your identity before you can enjoy full access to HSBC Mobile and Online Banking services.

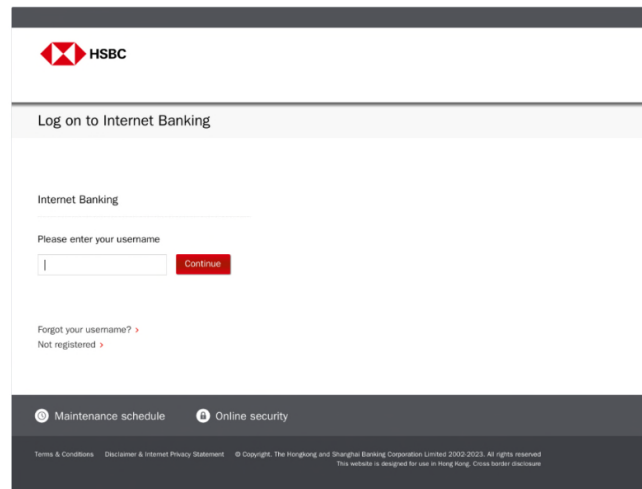
[Verify your identity](#) https://www.hsbc.com.hk/en/hsbc/verify/inf_221588022026

這封郵件包含重要的密碼提示，有關資料只供有關客戶使用。請小心處理此類郵件，切勿向他人透露。請切勿向任何人士提供此類郵件，切勿向他人透露。
如欲查詢詳情，請聯絡我們的客戶服務熱線。
cs@hsbc.com.hk
或致電 2233 3033 (廣東話客戶熱線) / 2233 3522 (國粵語客戶熱線) 或 2233 3000 (傳真傳呼客戶熱線)。

請留意，本行不會透過任何途徑向客戶提供或索取任何個人資料，包括客戶身份資料。您可親臨 www.hsbc.com.hk/hsbcsecurity 了解有關安全鑰匙的詳情及如何操作。
此類郵件包含重要的密碼提示，有關資料只供有關客戶使用。請小心處理此類郵件，切勿向他人透露。請切勿向任何人士提供此類郵件，切勿向他人透露。
如欲查詢詳情，請聯絡我們的客戶服務熱線。請留意，本行不會透過任何途徑向客戶提供或索取任何個人資料，包括客戶身份資料。

私隱政策 | **網站使用條款** | **高級私隱政策**

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The screenshot shows a phishing website designed to look like the HSBC Internet Banking login page. It features the HSBC logo at the top left, followed by the text "Log on to Internet Banking". Below this, there is a section titled "Internet Banking" with the instruction "Please enter your username". A text input field is provided, followed by a red "Continue" button. Below the input field, there are links for "Forgot your username?" and "Not registered?". At the bottom of the page, there are links for "Maintenance schedule" and "Online security". The footer contains "Terms & Conditions", "Disclaimer & Internet Privacy Statement", and "© Copyright, The Hongkong and Shanghai Banking Corporation Limited 2002-2023. All rights reserved. This website is designed for use in Hong Kong. Cross border disclosure".

Phishing URL

[https://tiendasoko.com\[.\]ar/c2081232/w/](https://tiendasoko.com[.]ar/c2081232/w/)

[https://tailandia.pa.gov\[.\]br/v2/login.php?&return_url=888a25ae5f9175e204672c7f670f619c&enrolmentID=c916f076f7c276402e5719f5ea52a888?seuressl=true](https://tailandia.pa.gov[.]br/v2/login.php?&return_url=888a25ae5f9175e204672c7f670f619c&enrolmentID=c916f076f7c276402e5719f5ea52a888?seuressl=true)

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories. With assets of US\$2,990bn at 31 March 2023, HSBC is one of the world's largest banking and financial services organisations.

ends/all