

18 August 2023

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be from HSBC. The phishing emails suggest the recipients to click on a link and cancel a transaction that they are not responsible for.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open any link in the email. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing emails and link of the fraudulent website :

Phishing emails: o.tareq@cmtc.com.qa / nomura@taisetsu.or.jp

Screen capture:

From: H S B C <o.tareq@cmtc.com.qa>
Date: 18 August 2023 at 08:59:05 GMT+8
To: [REDACTED]
Subject: HSBC Transaction Notification / 匯豐銀行交易通知編號 : [Z7A57280350]

The Hongkong and Shanghai Banking Corporation Limited, 1 Queen's Road Central, Hong Kong.
If you cannot view this email properly, please configure your email programme so that it can support HTML formatted emails.

**Transaction Notification**

Dear Customer

Thank you for using our FPS service.

We have recorded the following FPS* transaction:

Date	18 Aug
Amount	HKD 76,298.91

* Transactions refer to FPS payments , which include but not limited to payments made online, in-app.

If you are not responsible for the transaction and wish to cancel it, please click on the following link within the next 30 minutes:

[Cancel this transaction](#)

After this window expires, the transaction may be irreversible, and your funds or assets may not be recoverable. Your swift response is crucial to ensuring the security of your account.

Thank you for choosing HSBC. It's always a pleasure to serve you.

Wealth and Personal Banking, Hong Kong

Enquiries

HSBC Jade customers: (852) 2233 3033
HSBC Premier customers: (852) 2233 3322
Other personal banking customers: (852) 2233 3000
HSBC HK website

This is a servicing email from HSBC. Such emails contain important information and updates about your use of our services / products and are not intended to be marketing in nature. Please note that the links in this email may only function within 28 days of sending.

Please do not reply to this email. To contact us, please log on to HSBC Online/Mobile Banking and use the chat function. Alternatively, you can email

Phishing URL

[https://urldefense.com/v3/ http://www.hd-calm.com/fps.html ;!!LSAcJDIP!xYi1pDZDp3CogUfthDXG-1SJOJeB0re-aV2CpVhiH23QNWrhfe-TkhiJtZ0R2vdp6iYIXySEHegFQ3zYYZRI7Tw\\$](https://urldefense.com/v3/http://www.hd-calm.com/fps.html;!!LSAcJDIP!xYi1pDZDp3CogUfthDXG-1SJOJeB0re-aV2CpVhiH23QNWrhfe-TkhiJtZ0R2vdp6iYIXySEHegFQ3zYYZRI7Tw$)

[https://urldefense.com/v3/ https://www.nscai.gov/*wp-includes/ID3/wkey.html ;Lw!!LSAcJDIP!2TDH0SKb19oyTFYoCeBljc5SWd1C0z6WRQ78XRhQfBsnxnyVmlgugfx3GkQ-rx6o7pA5I hOE8ouU1DUFQzCwSlxCMm2\\$](https://urldefense.com/v3/https://www.nscai.gov/*wp-includes/ID3/wkey.html;Lw!!LSAcJDIP!2TDH0SKb19oyTFYoCeBljc5SWd1C0z6WRQ78XRhQfBsnxnyVmlgugfx3GkQ-rx6o7pA5I hOE8ouU1DUFQzCwSlxCMm2$)

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories. With assets of US\$3,041bn at 30 June 2023, HSBC is one of the world's largest banking and financial services organisations.

ends/all