

15 November 2023

## HSBC WARNS AGAINST PHISHING SOCIAL MEDIA PAGE

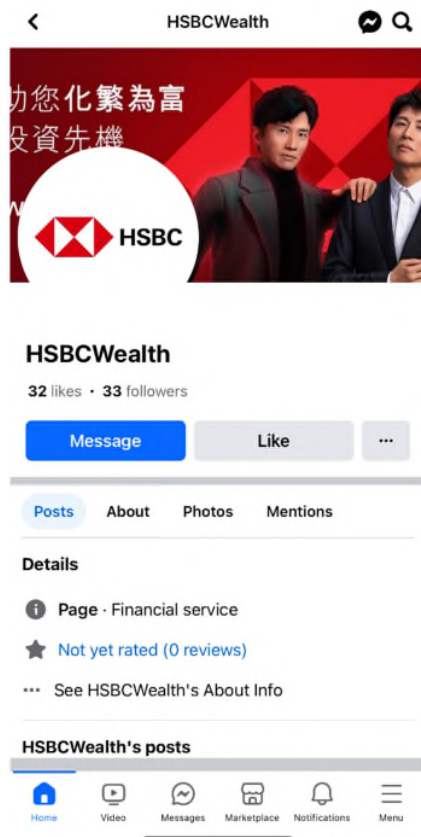
The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing social media page purported to be from HSBC.

HSBC would like to remind its customers that it has no connection with the phishing social media page involved. Customers are advised not to open any link published by the page and not to provide any personal information. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the name and screen capture of the phishing social media page:

**Phishing social media page: HSBCWealth**

**Screen capture:**



Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

*ends/more*

**Note to editors:**

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories. With assets of \$3,021bn at 30 September 2023, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*