

12 February 2025

HSBC WARNS AGAINST FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to fraudulent websites purported to be from HSBC. The websites falsely claim to offer a live chat service on behalf of the Bank, and intend to entice customers to log on to HSBCnet with their true credentials.

HSBC would like to remind its customers that it has no connection with the fraudulent websites involved. Customers are advised not to provide any personal or financial information on these sites. The public should also safe-keep their login credentials.

Below are the screen captures and URLs of the fraudulent websites:

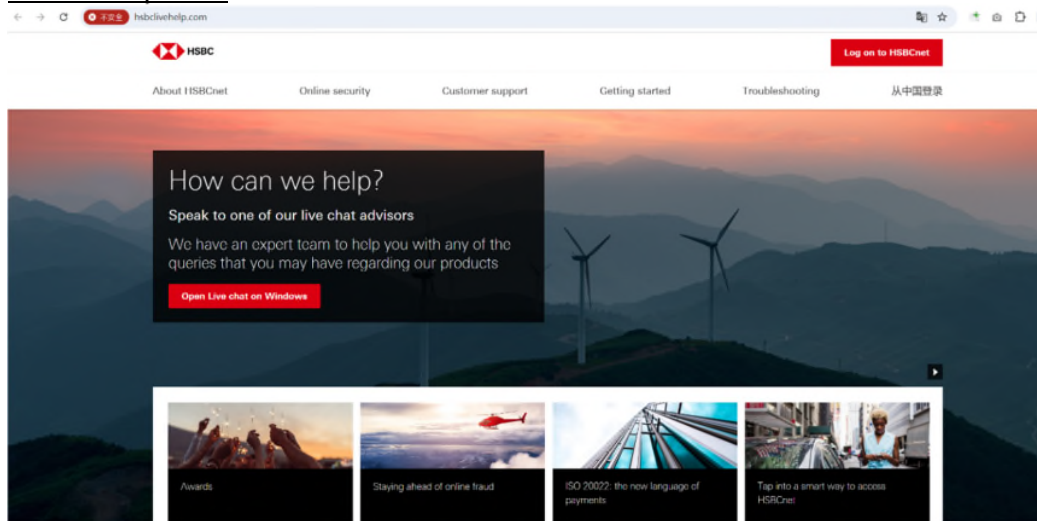
Fraudulent URLs

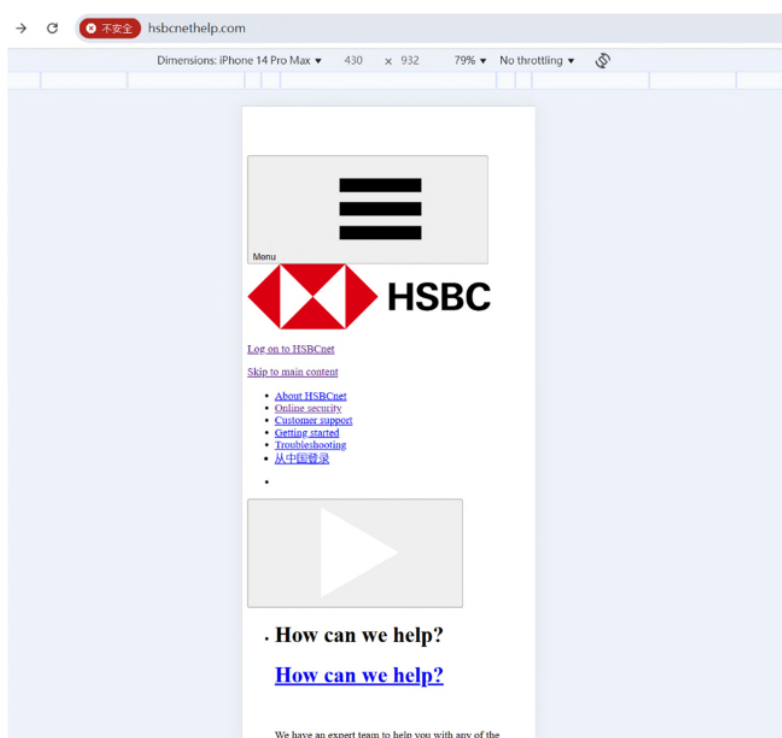
URL 1: <https://hsbclivehelp.com>

URL 2: <https://hsbclivesupport.com>

URL 3: <https://hsbcnethelp.com>

Screen captures





Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain and HSBCnet's domain are www.hsbc.com.hk and www.hsbcnet.com respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 60 countries and territories. With assets of US\$3,099bn at 30 September 2024, HSBC is one of the world's largest banking and financial services organisations.

ends/all