

18 July 2025

**HSBC WARNS AGAINST PHISHING WEBSITE**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing websites purported to be from HSBC. The website indicates notification of a card transaction and attempts to deceive customers into entering personal details for cancellation. Customers' card information, log in password or personal information may be captured through this action. Below are the screen captures and URL of the phishing websites:

**Phishing URLs**

hxxps[:]//www-acc-checktransac-hsbc[.]wx[.]x[.]temporary[.]site/personal/hk/auth/cancel.php

**Screen captures (Chinese only)**

金額: HK\$ 7730.00

交易編號: TXN-6800E12586F8H

付款方式: 信用卡 / 借記卡

**取消交易**

如要取消交易，您必須驗證更多資料。

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**驗證**

請輸入與您銀行帳戶綁定的手提電話號碼以繼續。

**下一步**

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#### 確認您的資料以取消交易

為保障您的安全，我們需要先驗證您的資料，才能繼續取消程序。

持卡人姓名

信用卡號碼

到期日

安全碼 (CVV)

取消交易

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HSBC reminds customers that it has no connection to the phishing websites. Customers should not enter sensitive personal information, chat with anyone, or open any links on the webpage. Similar phishing attempts may recur. HSBC reiterates that it will not send SMS or email messages with embedded links which direct customers to HSBC's websites or mobile apps for account login, banking transactions, or submitting sensitive personal information and credit card details.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <https://www.hsbc.com.hk>. Customers should access banking services by typing this address into the browser search bar.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the government's scam and pitfall search engine, is also available to help identify potential frauds.

*ends/more*

#### **Note to editors:**

#### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 58 countries and territories. With assets of US\$3,054bn at 31 March 2025, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*