

15 September 2025

HSBC WARNS AGAINST PHISHING WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers about a phishing website that falsely claims to be affiliated with HSBC and PayMe by HSBC. The website offers the options for customers to login or register for HSBC's e-banking or PayMe's services. Please be aware that entering your login information, password or other personal details may result in the theft of your information. Below are the screen capture and URL of the phishing website:

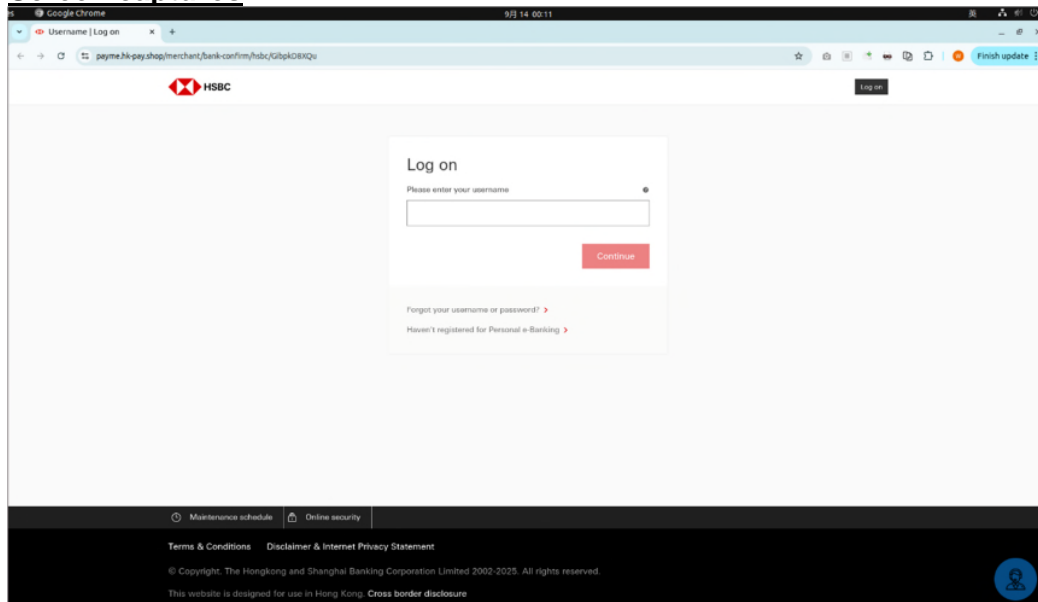
Phishing URLs

[hxxps\[:\]//payme\[.\]hk-pay\[.\]shop/receive/order/GibpkD8XQu](http://hxxps[:]//payme[.]hk-pay[.]shop/receive/order/GibpkD8XQu)

[hxxps\[:\]//payme\[.\]hk-pay\[.\]shop/merchant/bank-confirm/hsbc/GibpkD8XQu](http://hxxps[:]//payme[.]hk-pay[.]shop/merchant/bank-confirm/hsbc/GibpkD8XQu)

[hxxps\[:\]//facebook\[.\]hk-pay\[.\]shop/merchant/bank-confirm/hsbc/qO4TQHrYLO](http://hxxps[:]//facebook[.]hk-pay[.]shop/merchant/bank-confirm/hsbc/qO4TQHrYLO)

Screen captures





HSBC reminds customers that it has no connection to the phishing website. Customers should not enter sensitive personal information, chat with anyone, or open any links on the webpage. Please refer to <https://www.hsbc.com.hk/help/cybersecurity-and-fraud/phishing/> for more phishing related tips.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <https://www.hsbc.com.hk>. Customers should access banking services by typing this address into the browser search bar.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the government's scam and pitfall search engine, is also available to help identify potential frauds.

ends/more

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 57 countries and territories. With assets of US\$3,214bn at 30 June 2025, HSBC is one of the world's largest banking and financial services organisations.

ends/all