

17 November 2025

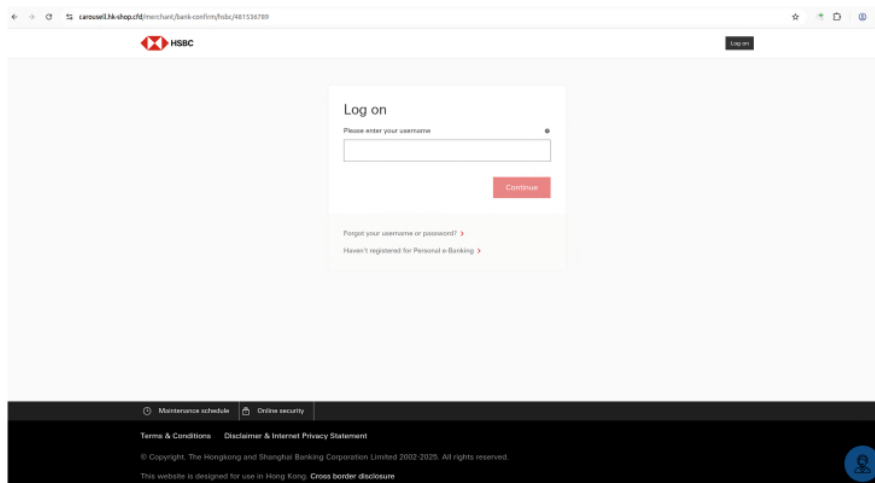
HSBC WARNS AGAINST PHISHING WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing websites purported to be from HSBC. The websites requested customers to login their accounts. Customers' login information, password or personal information may be captured through one of these actions. Below are the screen capture and URL of the phishing websites:

Phishing URL

<https://carousell.hk-shop.cfd/merchant/bank-confirm/hsbc/856379400>
<https://carousell.hk-shop.cfd/merchant/bank-confirm/hsbc/481536789>

Screen capture



HSBC reminds customers that it has no connection to the phishing website. Customers should not enter sensitive personal information, chat with anyone, or open any links on the webpage. Similar phishing attempts may recur. HSBC reiterates that it will not send SMS or email messages with embedded links which direct customers to HSBC's websites or mobile apps for account login, banking transactions, or submitting sensitive personal information and credit card details.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <https://www.hsbc.com.hk>. Customers should access banking services by typing this address into the browser search bar.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the government's scam and pitfall search engine, is also available to help identify potential frauds.

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 57 countries and territories. With assets of US\$3,234bn at 30 September 2025, HSBC is one of the world's largest banking and financial services organisations.

ends/all