



29 November 2025

HSBC WARNS PUBLIC OF FAKE WANG FUK COURT RELIEF NOTIFICATIONS

The Hongkong and Shanghai Banking Corporation Limited has recently discovered that unidentified individuals are spreading false information via phone messages, claiming that affected households in Wang Fuk Court can receive relief cash from the bank.

Screen capture of the false message (Chinese only)



HSBC reminds customers that it has never issued any messages or notifications regarding "cash withdrawals". The content in question is entirely malicious and fabricated, and any related conversation records have been forged.

HSBC appeal to the public to work together to maintain cybersecurity and safeguard social conscience during this time of disaster. Customers should stay alert and guard against fraudulent tactics designed to exploit the situation.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the government's scam and pitfall search engine, is also available to help identify potential frauds.

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 57 countries and territories. With assets of US\$3,234bn at 30 September 2025, HSBC is one of the world's largest banking and financial services organisations.

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