

9 December 2025

## HSBC WARNS AGAINST PHISHING EMAIL AND WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers about a phishing website and email that falsely claim to be from HSBC. The email is disguised as a payment advice and asks customers to validate a transaction with a hyperlink, while the website prompts customers to log in to their accounts.

Below are the details of the phishing website and email:

### Phishing URLs & email addresses

<https://gh247.sbs>

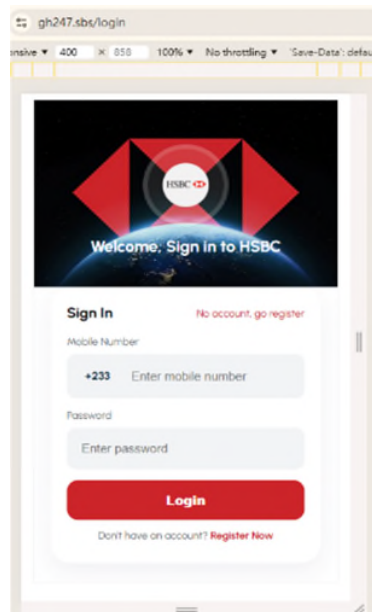
<https://www.surveymonkey.com>

[member@surveymonkeyuser.com](mailto:member@surveymonkeyuser.com)

[hsbc.notification.confirmation-1093729270492000@calas.ca](mailto:hsbc.notification.confirmation-1093729270492000@calas.ca)

### Screen captures

#### Phishing website



#### Phishing email

寄件人: "hsbc.notification.confirmation-1093729270492000@calas.ca via SurveyMonkey" <member@surveymonkeyuser.com>  
日期: 2025年12月2日 下午8:17:19 (GMT+8)  
收件人:  
标题: 请核对您的近期交易。  
内容预览: [hsbc.notification.confirmation-1093729270492000@calas.ca](mailto:hsbc.notification.confirmation-1093729270492000@calas.ca)



#### 交易通知

以下为您的交易资料摘要:

交易金额	HK\$ 7730.00
交易编号	TXN-6800E12566F8H
付款方式	信用卡 / 借记卡

若此交易是由您本人所发起, 请忽略此通知。

若您并未进行此交易, 请立即取消:

[取消交易](#)

本信件为系统自动发送, 请勿直接回复。如有疑问请前往 我们的网站。若您需要更改电子邮件地址, 请登录 入网银进行更改。

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HSBC reminds customers that it has no connection to the above email and website. Customers should not enter sensitive personal information, chat with anyone, or open any links on the webpage. Similar phishing attempts may recur.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <https://www.hsbc.com.hk>. Customers

This news release is issued by

**The Hongkong and Shanghai Banking Corporation Limited**

Registered Office and Head Office:

1 Queen's Road Central, Hong Kong SAR

Web: [www.hsbc.com.hk](http://www.hsbc.com.hk)

Incorporated in the Hong Kong SAR with limited liability

should access banking services by typing this address into the browser search bar.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the government's scam and pitfall search engine, is also available to help identify potential frauds.

*ends/more*

**Note to editors:**

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 57 countries and territories. With assets of US\$3,234bn at 30 September 2025, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*