

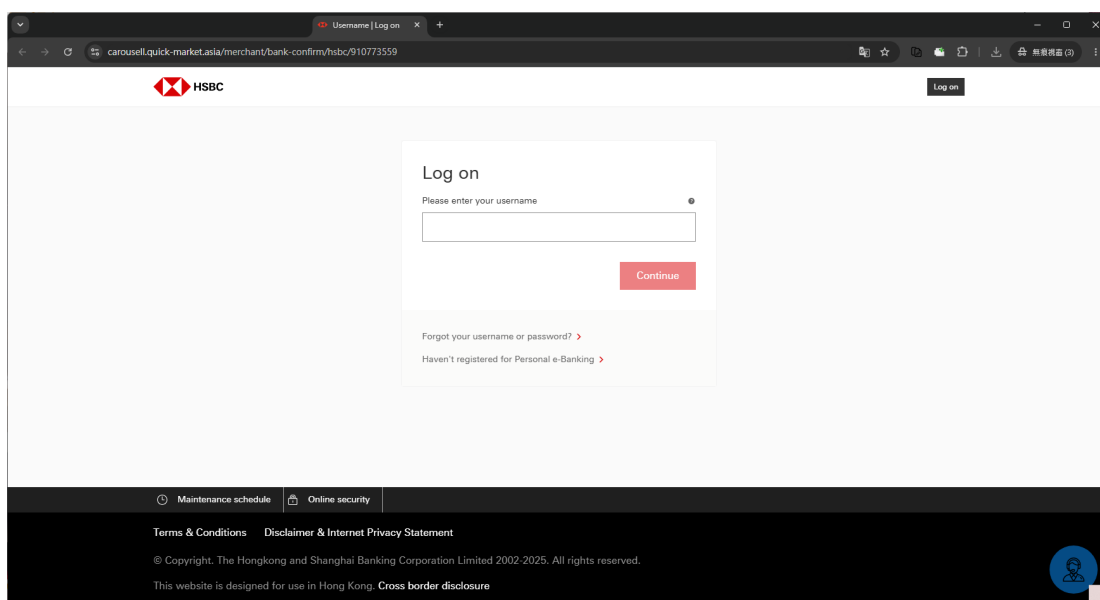
14 September 2026

HSBC WARNS AGAINST PHISHING WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers about phishing websites falsely claiming to be from HSBC. These websites may prompt customers to log in to their accounts and could capture login information, passwords, or other personal information.

Below is the screenshot and the URL of the phishing website:

hxxps[:]//carousell[.]quick-market[.]asia/merchant/bank-confirm/hsbc/910773559, The Hong Kong Shanghai Banking Corporation Limited



HSBC reminds customers that it has no connection to the phishing website. Customers should not enter sensitive personal information, chat with anyone, or open any links on the webpage. Similar phishing attempts may recur.

HSBC reiterates that it will not send SMS or email messages with embedded links which direct customers to HSBC's websites or mobile apps for account login, banking transactions, or submitting sensitive personal information and credit card details.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <https://www.hsbc.com.hk>. Customers should access banking services by typing this address into the browser search bar.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the

government's scam and pitfall search engine, is also available to help identify potential frauds.

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 56 countries and territories. With assets of US\$3,438bn at 30 June 2026, HSBC is one of the world's largest banking and financial services organisations.

ends/all