HSBC

News Release

HSBC WARNS AGAINST PHISHING WEBSITE

Hong Kong, 16 November 2026 – The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing websites purported to be from HSBC. The websites offer options for customers to login, register for an account or contact customer service via live chat. Customers' login information, password or personal information may be captured through one of these actions.

A screenshot and the URL of the phishing website are shown below:

hxxps[:]//lhsbcreditonline-inter[.]online



HSBC reminds customers that it has no connection to the phishing website. Customers should not enter sensitive personal infomation, chat with anyone, or open any links on the webpage. Similar phishing attempts may recur.

HSBC reiterates that it will not send SMS or email messages with embedded links which direct customers to HSBC's websites or mobile apps for account login, banking transactions, or submitting sensitive personal information and credit card details.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is https://www.hsbc.com.hk. Customers should access banking services by typing this address into the browser search bar.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and report to the Police. "Scameter", the government's scam and pitfall search engine, is also available to help identify potential frauds.

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This news release is issued by
The Hongkong and Shanghai Banking Corporation Limited

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 56 countries and territories. With assets of US$3,445bn at 30 September 2026, HSBC is one of the world's largest banking and financial services organisations.

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