

News Release

16 November 2016

OLD HSBC LETTER DISCUSSED ON SOCIAL MEDIA

HSBC noticed a social media discussion today about a customer letter we sent around a year ago. Some customers may have been given the impression that the letter was recent and that it was not genuine.

We would like to clarify that:

- This letter was discussed on social media and reported on by the media in December 2015
- It was a genuine letter from HSBC to customers

HSBC would like to reassure customers who have seen this letter on social media that there is no cause for concern.

As ever, we would advise customers to contact us for confirmation if they are in doubt about whether any correspondence is genuine.

Personal customers are welcome to call us at +852 2233 3000 and Commercial Banking customers at +852 2748 8288.

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The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 46 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from over 4,400 offices in 71 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,557bn at 30 September 2016, HSBC is one of the world's largest banking and financial services organisations.

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