

News Release

17 July 2017

HSBC WARNS AGAINST PHISHING SMS, FRAUDULENT WEBSITE AND FRAUDULENT EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing SMS, a fraudulent website (<http://actication-hsbc.com/cgi>) and a fraudulent email.

The design of this fraudulent website is similar to the Personal Internet Banking of HSBC in Hong Kong, and the fraudulent website suggests users to register or log in to the internet banking service.

HSBC would like to remind its customers that the Bank has no connection with the phishing SMS and fraudulent site involved. Below are the screen captures of the phishing SMS and fraudulent website.

Screen captures of phishing SMS and fraudulent website:

Text Message
Today 09:27

The account may be locked.
Click for details.

Personal Internet Banking -
HSBC in Hong Kong
activation-hsbc.com



This information is issued by

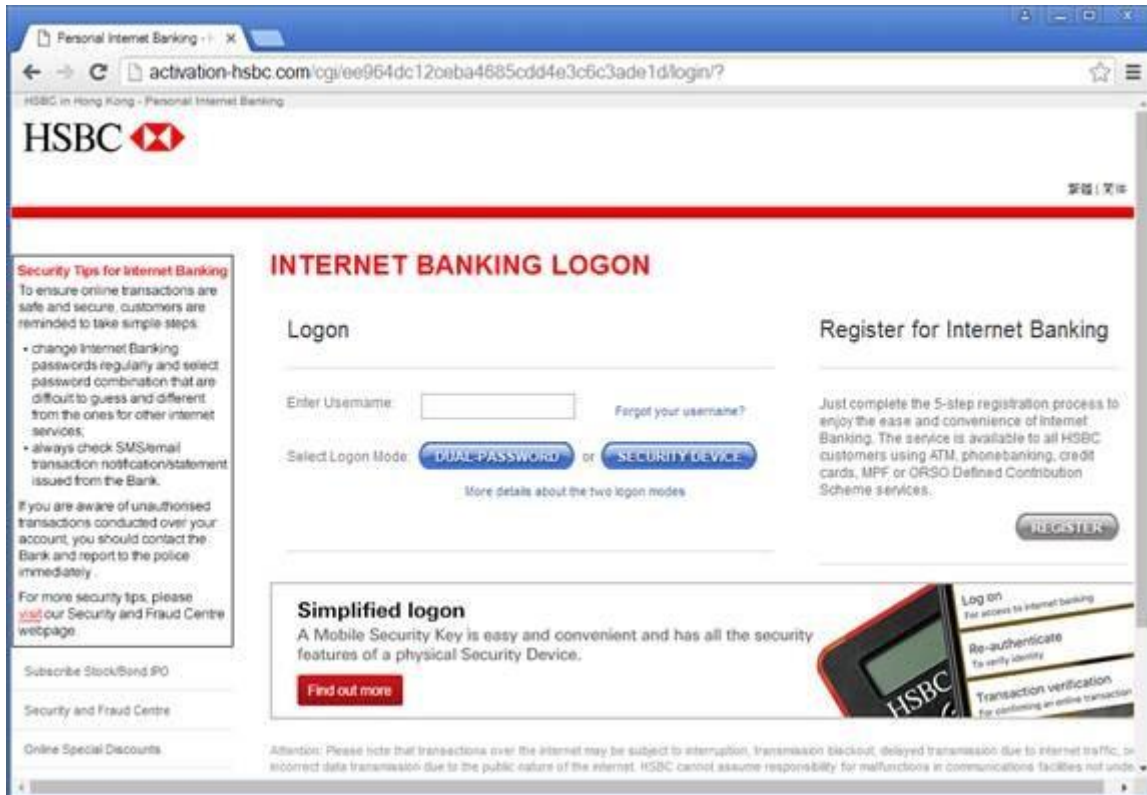
The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office:
1 Queen's Road Central, Hong Kong
Web: www.hsbc.com.hk
Incorporated in the Hong Kong SAR with limited liability

HSBC 

Text Message
Today 05:39

The account is locked, log in to the account for verification.



Customers are reminded to ensure they are connected to a valid HSBC site when they want to access the Bank's internet banking services. The Bank's internet banking site's domain is <http://www.hsbc.com.hk>. Customers should access their e-banking accounts by keying in the website address at the address bar of the browser.

In addition, HSBC would also like to remind its customers about a fraudulent email in relation to their banking transactions. Customers are advised not to click the links in the email. Below is the screen capture of the fraudulent email.

Screen capture of fraudulent email

From: advising.service556421@hsbc.com

To: undisclosed-recipients:

Cc:

Date: 17 Jul 2017, 9:20:43 AM

Subject: Payment Advice ©HSBC Bank Plc... / Swift Copy-Invoice INV0172006

<p>Dear,</p> <p>Please, download/view your payment swift advice for invoice as requested from your customer. Payment was made today.</p> <p>DOWNLOAD VIEW</p> <p>1 Attachments Swift Copy IMG-Invoice INV0172006.pdf&amp;jpeg Download as zip</p> <p>Yours faithfully, Global Payments and Cash Management HSBC</p> <hr/> <p><small>This is an auto-generated email. Any replies to this email will be disregarded.</small></p>		
	<p><small>© Copyright. HSBC Bank plc 2016. All rights reserved.</small></p> <p><small>Privacy & Data Protection Statement Terms & Conditions</small></p>	

HSBC is working with the relevant authorities to have the fraudulent site shut down. If customers are concerned they may have disclosed their details to suspicious parties, they should call the HSBC Personal Internet Banking service hotline at +852 2233 3000 or Commercial Banking service hotline at +852 2748 8288 or report to the Police.

ends/more

Notes to Editors:**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves more than 37 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 4,000 offices in 70 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,416bn at 31 March 2017, HSBC is one of the world's largest banking and financial services organisations.

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