17 August 2017

HSBC WARNS AGAINST FRAUDULENT WEBSITE AND PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email and fraudulent website

https://ddc.deskprobe.com/Internet%20Banking%20Verify%20identify%20HSBC.html

The fraudulent website suggests users to update their personal identification information and enter credit card details.

HSBC would like to remind its customers that the Bank has no connection with the phishing email and fraudulent site involved. Below are the screen captures of the phishing email and fraudulent website.
Customers are reminded to ensure they are connected to a valid HSBC site when they want to access the Bank's internet banking services. The Bank’s internet banking site’s domain is http://www.hsbc.com.hk. Customers should access their e-banking accounts by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If customers are concerned they may have disclosed their details to suspicious parties, they should call the HSBC Personal Internet Banking service hotline at +852 2233 3000 or report to the Police.
Notes to Editors:

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 38 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US$2,492bn at 30 June 2017, HSBC is one of the world’s largest banking and financial services organisations.

ends/all