

News Release

18 September 2017

HSBC LAUNCHES ITS THIRD MOBILE BRANCH AND SIXTH DAY & NIGHT PLUS

**** Serving more remote areas with general banking services****

HSBC today announced the launch of its third Mobile Branch, which will provide general banking services to customers living in six public housing estates in Wong Tai Sin, Tsing Yi, Aberdeen, Chai Wan, Sheung Shui and Kwai Chung.

HSBC's Mobile Branches are equipped with the latest Express Banking facilities including various types of self-service terminals that offer services such as cash withdrawals, cash and cheque deposits and passbook updates. The Mobile Branches also have a General Banking Officer to provide services like account opening and assistance with general banking enquiries

With another Mobile Branch joining the fleet, the number of public housing estates covered by Mobile Branch will increase to 18.

HSBC also announced the opening of its sixth Day & Night Plus banking centre. Day & Night Plus is a new banking service location first introduced in March this year to fulfil the basic banking needs of the community. Located at Chun Shek Estate, Shatin, the newly-opened Day & Night Plus is equipped with self-service machines, which operate 24 hours a day, and is staffed by General Banking Officers during banking hours.

The newly-launched Mobile Branch and Day & Night Plus complement HSBC's existing branch network in serving the basic banking needs of our customers, especially in more remote areas.

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This information is issued by

**The Hongkong and Shanghai Banking
Corporation Limited**

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Incorporated in the Hong Kong SAR with limited liability.



Notes to Editor

HSBC Mobile Branch Weekly Service Schedule:

Service Day ¹	Service Hours ²	Locations
Monday	9 am to 5 pm	Shatin Pass Estate, Wong Tai Sin Kwai Luen Estate, Kwai Tsing Wing Cheong Estate, Sham Shui Po
Tuesday		Shin Ming Estate, Tiu Keng Leng Cheung Ching Estate, Tsing Yi Tai Hang Tung Estate, Sham Shui Po
Wednesday		Mei Tung Estate, Wong Tai Sin Yan On Estate, Shatin Shek Pai Wan Estate, Aberdeen
Thursday		Lam Tin Estate, Kwun Tong Tin Heng Estate, Tin Shui Wai Hing Wah II Estate, Chai Wan
Friday		Lei Yue Mun Estate, Kwun Tong Ching Ho Estate, Sheung Shui Hoi Lai Estate, Sham Shui Po
Saturday	9 am to 1 pm	Tung Wui Estate, Wong Tai Sin Cheung Shan Estate, Tsuen Wan Lai Yiu Estate, Kwai Chung

HSBC Mobile Branch Service Scope:

- Cash withdrawal (HKD and RMB) ³
- Cash deposit ³
- Cheque deposit
- HKD funds transfer ³
- Cheque book request
- Account statement request
- ATM card change PIN request
- Bill payments
- Charity donation
- Passbook update
- Account enquiries
- Credit card account enquiries
- Credit card repayment
- Credit card cash advance
- Phone banking PIN reset
- Phone banking service activation

- MPF account enquiries
- Card language change
- Account opening and closure
- Overseas withdrawal limit (including cash advance) setting
- Single trip travel insurance purchase
- Personal instalment loan redraw

Locations of Day & Night Plus:

	Locations
Dragon Centre Day & Night Plus	Sham Shui Po
Hankow Road Day & Night Plus	Tsim Sha Tsui
Shatin City One Day & Night Plus	Shatin
Shui Chuen O Estate Day & Night Plus	Shatin
Shun Tak Centre Day & Night Plus	Sheung Wan
Chun Shek Estate Day & Night Plus	Shatin

1. No service on public holidays.
2. There will be special arrangements for service hours when the black rainstorm or typhoon signal No.8 or above is hoisted.
3. Daily maximum limits apply.

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The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 38 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,492bn at 30 June 2017, HSBC is one of the world's largest banking and financial services organisations.

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