News Release

22 September 2017

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email in relation to their banking transactions. The phishing email suggests recipients to click on and save the attachment to the computer.

HSBC would like to remind its customers that the Bank has no connection with the phishing email involved. Below is the screen capture of the phishing email.

From: HSBC Advising Service [mailto:clientserviceivtamh@hsbc.com]

Sent: Friday, September 22, 2017 9:33 AM

Subject: HSBC - IVT CABLE BILL REF: BAC TST371173CCC

Attachments: HSBC bil swift0170917LL.zip (22 bytes)

The attached documents are intended for the assigned recipient only.

Please find attached a copy of cable to our Correspondent Bank for your reference.

In case you have any enquiry on this transaction or contents of attached file, please feel free to contact our Ms Hui at 39898550

Jo open the file(s), please follow the instructions below:

1. Save or Detach the file into your preferred drive 2. Run
Microsoft Word 3. Open the file just saved to read or copy the
advice/content

The <u>Hongkong</u> and Shanghai Banking Corporation Limited Global Trade & Receivables Finance, 673 Nathan Road <u>Mong Kok</u>. Kowloon

Security tips

- Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
- To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources. If you wish to validate our email address please contact your local Global Trade & Receivables Finance office.
- If you discover any unusual activity, please contact your HSBC Global Trade & Receivables Finance representative as soon as possible.

The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office:

1 Queen's Road Central, Hong Kong
Web: www.hsbc.com.hk
Incorporated in the Hong Kong SAR with limited liability



Customers are advised not to click on the attachment in the phishing email. If they are concerned, they should call the HSBC Personal Internet Banking service hotline at 2233 3000 or Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Notes to Editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 38 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,492bn at 30 June 2017, HSBC is one of the world's largest banking and financial services organisations.

ends/all