15 November 2017

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC.

One phishing email, titled “PAYMENT COPY”, suggests the recipients to open the attachment and requests them to logon with their email address and password to view remittance copy. Another phishing email suggests the recipients to click on the attachment in relation to commercial proposal.

HSBC would like to remind its customers that the phishing emails involved were not sent by the Bank, and the Bank has no relationship with them. Customers are advised to not follow the instruction in the phishing emails. Below are the screen captures.

Phishing email 1:

From: Wxxxxxx Y F xxx [wxxxxx.y.f.xxx@hsbc.com.hk]
Date: 2017年11月13日 上午 06:46
To: XX電訊-觀眾服務
Subject: PAYMENT COPY

Dear Concern,

Find enclosed payment copy for your ready reference.
Kindly login with your email and password to view remittance copy.

Best regards,

Wxxxxxx Y F xxx
Customer Service Officer | Business Banking Tsim Sha Tsui District The Hongkong and Shanghai Banking Corporation Limited
Phishing email 2:

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Notes to Editors:

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US$2,526bn at 30 September 2017, HSBC is one of the world’s largest banking and financial services organisations.

ends/all