

13 March 2018

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC in relation to their banking transactions. The phishing emails suggest the recipients to open the attachments.

HSBC would like to remind its customers that the Bank has no connection with the phishing emails involved. Below is the screen capture of the phishing email samples.

Sample 1

寄件者: HSBC HK <hsbc@me.co>
寄件日期: 2018年3月13日星期二 11:30
收件者: undisclosed-recipients:
主题: 3RD PARTY PAYMENT NOTIFICATION
附件: IMG-07.zip

重要性: 高

HELLO,

PLEASE FIND OUR BANK INSTRUCTION BELOW

Notification : Below transaction has been approved successfully

Transaction Type : Foreign Bank Transfer
Reflex Ref. No : 180213023554
Amount : USD 30,380.00

Note: Transaction(s) will be successfully processed upon debiting of account.

Regards,
Reflex Cash Management System
HSBC Bank
(This is a computer-generated advice, no signature required. Please do not reply to this email.)

This message is intended only for the use of the person(s) to whom it is addressed and may contain information that is privileged or otherwise protected from disclosure. If you are not the intended recipient you are hereby notified that any use, review, disclosure or copying of this message and the information it contains is prohibited. If you receive the message in error, please notify the sender by reply e-mail and discard all its contents.

Thank You.

Sample 2

[Virus :]Payment Advice - Advice Ref:[G62906930643] / In-country cashier's order (COS) / Customer Ref:[10842700001008]

HSBC Advising Service <sharada@goodfeel.net.in>

发件日期: 13/3/2018 (星期二) 8:13

主题: Request

附件: Payment_Advice_00048.docx (201 KB)

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer. The advice is for your reference only.

NOTE: Previewing online is not available for the attached document. Kindly download and Open the document in Microsoft Office

Yours faithfully,
Global Payments and Cash Management
HSBC

This is an auto-generated email, please DO NOT REPLY. Any replies to this email will be disregarded.

Customers are also advised not to open the attachment in the phishing emails. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,522bn at 31 December 2017, HSBC is one of the world's largest banking and financial services organisations.

ends/all