15 March 2018

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC in relation to their banking transactions. The phishing emails suggest the recipients to save and open the attachments.

HSBC would like to remind its customers that the Bank has no connection with the phishing emails involved. Below is the screen capture of the phishing email sample.

Dear Sir,

We made following payment by DPEX Courier AWB # 212005622113 amount USD 15,015.00. Just click on the attached enclosed PDF to open it. The document file is password protected. Please use last Three (03) digits of your Credit Card Number as password to open this file. You will have the option to print or download it and save a copy.

Regards,

Customers are advised not to open the attachments in the phishing emails. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US$2,522bn at 31 December 2017, HSBC is one of the world’s largest banking and financial services organisations.

ends/all