

18 April 2018

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC in relation to their banking transactions.

One phishing email suggests the recipient save and open the attachments. Below is the screen capture of the phishing email sample.

From: HSBC Advising Service <tradeservices@hsbc.com>
Subject: Our Ref: OBNTSE701260MMMC Counterparty: FULLCHARM KNITTERS LIMITED Your Ref: 18/4582A,18/4580B - Ref:[TRD413660783]

We attach an Import/Export Trade Services advice (T01) and a copy of the relative DC/Amendment Content (T02), as applicable, for your reference. Please note that the copy of DC/Amendment (T02) - serves as a pre-advice only and is not a negotiable instrument. - is available for SWIFT DC/Amendment only. To open the file(s), please follow the instructions below: 1. Save or Detach the file into your preferred drive 2. Run Microsoft Word 3. Open the file just saved to read or copy the advice/content.

This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail. Internet communications cannot be guaranteed to be timely, secure, error or virus-free. The sender does not accept liability for any errors or omissions.

Another phishing email sent from Luke.Gray@business-hsbc.co.uk may contain malicious software.

HSBC would like to remind its customers that the Bank has no connection with the phishing emails involved. Customers are advised not to open the attachments in the phishing email. They are also advised to install firewall and virus protection software on their computer or local area network, and update anti-virus software regularly over the internet.

If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from around 3,900 offices in 67 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of US\$2,522bn at 31 December 2017, HSBC is one of the world's largest banking and financial services organisations.

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