

21 May 2018

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email suggests the recipients save and open the attachments.

HSBC would like to remind its customers that the Bank has no connection with the phishing email involved. Below is the screen capture of the phishing email.

From: tradeservices@hsbc.com [mailto:tradeservices@hsbc.com]
Subject: HSBC - EXPORT DC ADVISED LC11110B802376-00

As per previous arrangement, we attach DC/Amendment Advice (T01) and DC/Amendment Copy (T02) or Import/Export Global Trade & Receivables Finance advice(s), as applicable.

To open the file(s), please follow the instructions below:

1. Save or Detach the file into your preferred drive 2. Run Microsoft Word 3. Open the file just saved to read or copy the advice/content.

Please note that whenever a DC and/or Amendment Copy is attached, it serves for reference only and is not a negotiable instrument.

The attached documents are intended for the assigned recipient only.

This is a system generated message and is only an acknowledgement that we have received the documents/claim. It does not constitute our acceptance of its contents.

Please do not reply to this email. If you have any enquiries please contact your local HSBC Global Trade and Receivables Finance office.

HSBC maintains strict standards and procedures to prevent unauthorised access to information about customers. HSBC will not contact you by email to ask you to validate customer information such as passwords or PINs.

HSBC does not have liability for any losses, damages, errors or omissions or late or non-arrival or disclosure to third parties of messages sent via email or other electronic means due to any reason whatsoever.

Security tips

1. Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
2. To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources. If you wish to validate our email address please contact your local Global Trade & Receivables Finance office.
3. If you discover any unusual activity, please contact your HSBC Global Trade & Receivables Finance representative as soon as possible.

(See attached file: M0508201802381-T02)

Customers are advised not to open the attachments in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC Group serves customers worldwide from approximately 3,900 offices in 67 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,652bn at 31 March 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all