17 July 2018

**HSBC WARNS AGAINST PHISHING EMAILS**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

**Phishing Email 1**

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer. The advice is for your reference only.

Yours faithfully,
Global Payments and Cash Management
HSBC

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This is an auto-generated email, please DO NOT REPLY. Any replies to this email will be disregarded.

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Security tips

1. Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
2. To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources.
3. If you discover any unusual activity, please contact the remitter of this payment as soon as possible.

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**Phishing Email 2**

From: The Hongkong and Shanghai Banking Corporation Limited
Sent: Tuesday, 17 July, 2018 10:37 AM
Subject: Failed Telegraphic Transfer

Dear Esteemed Customer,

Please be informed that we are unable to make the payment as instructed due to incorrect Bank account details.

Please kindly verify with your customer and revert back with confirmation of the bank details as drafted in the attachment to proceed with effecting the transfer.

Await your swift reply on this.

Vice President, Business Banking, Eastern District, Commercial Banking | The Hongkong and Shanghai Banking Corporation Limited
Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC Group serves customers worldwide from approximately 3,900 offices in 67 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US$2,652bn at 31 March 2018, HSBC is one of the world’s largest banking and financial services organisations.