

6 September 2018

## HSBC WARNS AGAINST PHISHING EMAILS


The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

### Phishing Email 1

From: HSBC <commercialbanking@hsbc.com.hk>  
To:  
CC:  
Sent: 2018-09-04 17:21  
Subject: Payment Reference No.: RE64210618

- The Hongkong and Shanghai Banking Corporation Limited,  
1 Queen's Road Central, Hong Kong.

 Inline image

香港上海匯豐銀行有限公司，香港皇后大道中1號

Dear Sir/Madam

Upon the request of ARM\*\*\*ONG INDUSTRIES (\*\*LTD\*\*), please find attached payment e-Advice of USD 47,89.34 for your reference.

Yours faithfully  
HSBC

親愛的先生/小姐:

謹此附上我們的客戶 ARM\*\*\*ONG INDUSTRIES (\*\*LTD\*\*) 所要求發出的付款「e-Advice」，以供參考之用。

香港上海匯豐銀行 謹啟

Payment Reference No.: RE64210618  
Value Date : 4-September-2018  
Currency/Amount: USD 47,89.34  
Remitter's Name : David

\*\*\*\*\*  
We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to [commercialbanking@hsbc.com.hk](mailto:commercialbanking@hsbc.com.hk) and we will respond to you.

Note: it is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.

## Phishing Email 2

From: HSBC Advising Service  
Date: 2018-08-29 17:40  
To:  
Subject: HSBC - EXPORT BILL REGISTERED TST377116CCC - Ref:[TRDA82807051353] EXPORT BILL REGISTRATION ALERT

Dear Customer,

ACCOUNT NO. 404-507816-095  
OUR REFERENCE TST377116CCC  
YOUR REFERENCE CAERI-LBJ-201400121N

BILL AMOUNT USD 42,060.00  
DC NUMBER LC1754615000006 00

We acknowledge receipt of documents related to the subject transaction, and would like to inform you that its processing has commenced.

This email is intended for the assigned recipient only.

This is a system generated message and is only an acknowledgement that we have received the documents/claim. It does not constitute our acceptance of its contents.

Please do not reply to this email. If you have any enquiries please contact your local HSBC Global Trade and Receivables Finance Client Service Executive or 2748 8288.

HSBC maintains strict standards and procedures to prevent unauthorised access to information about customers. HSBC will not contact you by email to ask you to validate customer information such as passwords or PINs.

HSBC does not have liability for any losses, damages, errors or omissions or late or non-arrival or disclosure to third parties of messages sent via email or other electronic means due to any reason whatsoever.

The Hongkong and Shanghai Banking Corporation Limited Global Trade and Receivables Finance, HSBC Building Mong Kok,  
673 Nathan Road,  
Mong Kok, Kowloon

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### Security tips

1. Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
2. To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources. If you wish to validate our email address please contact your local Global Trade and Receivables Finance office.
3. If you discover any unusual activity, please contact your HSBC Global Trade and Receivables Finance representative as soon as possible.

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This e-mail is confidential. It may also be legally privileged.

If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail.

Internet communications cannot be guaranteed to be timely, secure, error or virus-free. The sender does not accept liability for any errors or omissions.

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Attachment: CAERI-LBJ-201400121N.doc

Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

### **Note to editors:**

#### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC Group serves customers worldwide from approximately 3,900 offices in 67 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,652bn at 31 March 2018, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*