6 September 2018

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

Phishing Email 1

From: HSBC <commercialbanking@hsbc.com.hk>
To: 
CC: 
Sent: 2018-09-04 17:21
Subject: Payment Reference No.: RE64210618

Dear Sir/Madam,

Upon the request of ARM***ONG INDUSTRIES (**LT**), please find attached payment e-Advice of USD 47,893.34 for your reference.

Yours faithfully,

HSBC

Payment Reference No.: RE64210618
Value Date: 4-September-2018
Currency/Amount: USD 47,893.34
Remitter’s Name: David

We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to commercialbanking@hsbc.com.hk and we will respond to you.

Note: It is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.
Phishing Email 2

From: HSBC Advising Service
Date: 2018-09-20 17:40
To: Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC Group serves customers worldwide from approximately 3,900 offices in 67 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US$2.652bn at 31 March 2018, HSBC is one of the world’s largest banking and financial services organisations.

ends/all