7 November 2018

HSBC WARNS AGAINST FRAUDULENT WEBSITE AND PHISHING SMS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing SMS and fraudulent website: hsbc-login.com. The phishing SMS states that recipients’ HSBC account have been locked and suggests recipients to visit a fraudulent website to restore the bank account.

HSBC would like to remind its customers that it has no connection with the phishing SMS and fraudulent site involved. HSBC does not ask recipients to click any link in our SMS and log on internet banking. Below are the screen captures of the phishing SMS and fraudulent website.

Phishing SMS

[Fake screenshot showing a locked HSBC account]

Fraudulent website

[Screen capture showing a phishing website]

Good morning
Please enter your username

Continue
Not registered with Internet Banking?
Customers are reminded to ensure they are connected to a valid HSBC site or a genuine mobile banking app when they want to access the Bank’s internet banking or mobile banking services. The Bank’s internet banking site’s domain is http://www.hsbc.com.hk. Customers should access their internet banking accounts by keying in the website address at the address bar of the browser. Customers should only download HSBC HK Mobile Banking app from official Apple App Store and Google Play store.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If they are concerned, they should call the HSBC Personal Internet Banking service hotline at 2233 3000 or report to the Police.

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Note to editors:
The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of $2,603bn at 30 September 2018, HSBC is one of the world’s largest banking and financial services organisations.

ends/all