

12 November 2018

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

From: Rosie - ACCOUNT DEPT HSBC <rose.TR001-EMPP@iswift.com>
Date: Saturday, 10 Nov 2018, 4:47 PM
Subject: [VIRUS STRIPPED] Fwd: Payment Advice Note from invoices recieved

Dear Sir/Madam,

Please find attached remittance advice with respect to the payment made towards invoices.

Payment instructions have been sent to the bank to release your payment. You will receive money in your bank account as soon as bank clears the payment.

This is a system generated message from HSBC Bank Plc. Please Don't Reply.

NOTICE: This is a system generated message and is only an acknowledgement that we have received the documents/claim. It does not constitute our acceptance of its contents.

Please do not reply to this email. If you have any traditional trade enquiries please contact Leicester GTRF Client Services on 0345 600 1522 or Manchester Trade Client Services on 0345 587 3416. For any Guarantees queries, please call our London Guarantees team on 020 7200 1467.

HSBC maintains strict standards and procedures to prevent unauthorized access to information about customers. HSBC will not contact you by email to ask you to validate customer information such as passwords or PINs.

HSBC does not have liability for any losses, damages, errors or omissions or late or non-arrival or disclosure to third parties of messages sent via email or other electronic means due to any reason whatsoever.

Issued by HSBC Bank plc, authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority.

Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all