

15 November 2018

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

Phishing Email 1

From: HSBC Advising Service
Sent: Monday, November 12, 2018 6:41 AM
To:
Subject: [External] HSBC Payment Advice

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer. The advice is for your reference only for payment made to your account.

Yours faithfully,
Global Payments and Cash Management
HSBC

[Attachment 1 Type: application/octet-stream Name: Payment Advice.img]

Phishing Email 2

From: HSBC <customerfeedback@hsbcbank.com>
Sent: Thursday, November 15, 2018 8:20 AM
Subject: HSBC_TRANSFER_NOTIFICATION_ALERT

Attachment: Swift Copy.ace

Dear Sir/Madam,

ATTN:

Find Enclosed payment proof made to your company account on behalf of our client to your receiving bank dated 14/11/2018

NB: Confirm remittance on secured swift copy and advice accordingly.

Best regards,

Perkins Cheung

Transaction Management Group

Global Payments and Cash Management

HSBC

HSBC 

Customers are advised not to open the attachment in the phishing emails. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all