

16 November 2018

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

From: HSBC Bank
Sent: Wednesday, November 14, 2018 10:13 PM
To:
Subject: Re: Wrong BIC and IBAN for Swift Payment.
Attachment: Wrong BIC and IBAN Copy-pdf.rar.



Attention

Payment from our client to your company was declined Reason BIC and IBAN Do not Match Kindly find attached bank details and confirm that information is correct so we can proceed with transfer again.

NOTE: You are recieving this mail because your email was registered during this transaction

Thanks in advance Best Regards Account Payable Department HSBC Bank Limited

Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all