

29 January 2019

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

Phishing Email 1

From: HSBC
Date: 2019-01-28 12:12
To:
Subject: Re: Payment information
Attachment: payment swift.xlsx
Good day,

Our Ref: TR3AEMIDLGB31.

Find enclosed payment proof made to your company account on behalf of our client to your receiving bank dated 27/01/2019.

Kindly confirm payment and client Ref details from attached swift Copy and advice accordingly.

Awaiting your confirmation

Best Regards,

Phishing Email 2

From: Hsbc Bank Online Transfer <airetransfer.hsbcbank@accountant.com>
To:
Sent: Mon, 29 Jan 2019 00:23:40 +0100
Subject: Necessary Instructions on how to complete your transaction. Your action is required immediately.
Attachment: Message.html

The world's local bank

Payment Notification: **Transaction Code: 9PG7119587700VE**

Dear

Hsbc Bank Plc® service hereby inform you that all relevant information for the shipment must be sent to us. As mentioned in our previous message to you, we have created a policy that governs both buyer and seller on any online transaction with us. Our new online banking policy has helped us in a lot of area and it's a lots fraud measure for the safety of the money.

The sum of 21,000.00 EUR would be credited into your account as soon as we validate the shipment document through the buyer's preference shipping.

Therefore, in order to complete this transaction follow the following steps.

* A scanned copy of the shipment receipt details from the courier service must be sent to us for proper monitoring and verification.

* It must indicate a valid tracking Number.

All this steps are necessary to authenticate the legitimacy of the purchased item. Money laundering and any form of fraudulent activities.

NOTE: This transaction is under high security measure and full monitoring. We take it as our responsibility to make all transaction on our platform to be secured. Also know that it would only take minimum 48HRS after verification procedure for the fund to reflect in your bank account and to see that all transaction with us are secured.

Once again, your account will be credited with the total sum of 21,000.00 EUR as soon as we confirmed all requested details from you. We hope to receive all document as soon as possible to complete and authenticate this transaction.

In case, you have some questions, you can contact us directly by replying this message or contact your buyer for further details. We would be glad to answer all your concern towards the accreditation of your payment as we wait for your reply.

Thank you.

Transfer Code: 9PG7119587700VE

Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all