29 January 2019

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

Phishing Email 1

From: HSBC
Date: 2019-01-28 12:12
To: Subject: Re: Payment information
Attachment: payment swift.xlsx

Good day,

Our Ref: TR3AEM1DLG31.

Find enclosed payment proof made to your company account on behalf of our client to your receiving bank dated 27/01/2019.

Kindly confirm payment and client Ref details from attached swift copy and advice accordingly.

Awaiting your confirmation

Best Regards,

Phishing Email 2

Dear

Your Bank has received funds, please note this information for the deposit may be sent to us. We recommend you check documents carefully as you receive a policy that former bank holds and removed on the online transaction with us, we can online transfer of 30,000.00 GBP to account your bank so please do not forward the deposit amount through the bank’s preferred banking.

For the avoidance of doubt, all persons are required to undertake the importance of the payment details, these instructions and any form of the voluntary institution.

NOTE: This transaction is made in high security against all banking, we make in an unbreakable way to make all information in no position to be viewed. Note that in order to make remittance HSBC after realization procedure for the bank to receive on your bank account and do not execute any transaction at the moment.

If you do, please ignore and do not open the attachment to prevent damage to your bank details. We would be glad to assist you in removing the annulment of your payment (at least for your reply).

Your Request,

Customer are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more
Note to editors:

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of $2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all