

18 February 2019

## HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

### Phishing Email

From: HSBC <customaefeedback@hsbcbank.com>  
Sent: Friday, February 15, 2019 8:06 AM  
To: Recipients <customaefeedback@hsbcbank.com>  
Subject: HSBC\_TRANSFER\_NOTIFICATION\_ALERT  
Attachment: Swift [Copy.ace](#).

Dear Sir/Madam,  
ATTN:

Find Enclosed payment proof made to your company account on behalf of our client to your receiving bank dated 14/02/2019

NB: Confirm remittance on secured swift copy and advice accordingly.  
Best regards,  
Perkins Cheung  
Transaction Management Group

Global Payments and Cash Management  
HSBC

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This is an auto-generated email, please DO NOT REPLY. Any replies to this email will be disregarded.

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Security tips

1. Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
2. To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources.
3. If you discover any unusual activity, please contact the remitter of this payment as soon as possible.

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Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

## **Note to editors:**

### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*