

8 March 2019

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails purported to be sent by HSBC. The phishing emails suggest that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Below are the screen captures of the phishing emails.

Phishing Email 1

Date: Thu, 07 Mar 2019 19:25:53 +0530 From: HSBC <tradeservices@hsbc.com.hk>

To: undisclosed-recipients

Subject: HSBC - IMPORT BILL DOCUMENTS RECEIVED/SETTLEMENT INSTRUCTION

REQUEST

As per previous arrangement, we attach DC/Amendment Advice (T01) and DC/Amendment Copy (T02) or Import/Export Global Trade & Receivables Finance advice(s), as applicable.

To open the file(s), please follow the instructions below:

- Save or Detach the file into your preferred drive
- 2. Run Microsoft Word failure notice 2
- Run Microsoft Word
- Open the file just saved to read or copy the advice/content.

Please note that whenever a DC and/or Amendment Copy is attached, it serves for reference only and is not a negotiable instrument.

The attached documents are intended for the assigned recipient only.

This is a system generated message and is only an acknowledgement that we have received the documents/claim. It does not constitute our acceptance of its contents.

Please do not reply to this email. If you have any enquiries please contact your local HSBC Global Trade and Receivables Finance office. HSBC maintains strict standards and procedures to prevent unauthorised access to information about customers. HSBC will not contact you by email to ask you to validate customer information such as passwords or PINs.

HSBC does not have liability for any losses, damages, errors or omissions or late or non-arrival or disclosure to third parties of messages sent via email or other electronic means due to any reason whatsoever.

The Hongkong and Shanghai Banking Corporation Limited Global Trade & Receivables Finance, 673 Nathan Road Mong Kok, Kowloon

Phishing Email 2

From: The Hongkong and Shanghai Banking Corporation Limited

Sent: 2019年3月6日GMT+8下午1:55:21

To: undisclosed-recipients:;

Subject: Payment Advice -SWIFT Transfer (103)

Dear customer

As per the Invoice T/T request processed on your behalf by our client, the 40% payment has been transferred into your account on the customers demand.

Swift Transfer copy has been attached along with this massage for your perusal.kindly comfrim the attach Swift copy for any error.

you have until 48hrs to make corrections.

Yours faithfully,

Phone. Fax. Mobile. Email.

Internet. http://www.hsbc.com.hk

The Hongkong and Shanghai Banking Corporation Limited whose registered address is 1 Queen's Road Central, Hong Kong

Customers are advised not to open the attachment in the phishing emails. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,558bn at 31 December 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all