

4 April 2019

HSBC WARNS AGAINST PHISHING EMAIL AND FRAUDULENT WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email and fraudulent website:

http://h.s_gsa.bc_1o82hiwefo9o.uniqueid.12.aoiub2-black-elite.upgrade-form.services/?id=pqEA97Wtya3Fn3Zn3VMxYTK2qQrCer

The phishing email suggests recipients to click a link and visit a fraudulent website.

HSBC would like to remind its customers that it has no connection with the phishing email and fraudulent website involved. Below are the screen captures of the phishing email and fraudulent website.

Phishing email

From: HSBC Upgrades <hsbc@notify.upgrade-online.services>
Date: 1 April 2019 at 10:07:01 AM HKT
To:
Subject: Black Card Dispatch Pending

Black Elite Card Upgrade



Dear

We are pleased to confirm as a Loyal and long term customer you have received an invite to the exclusive **Black Elite Card Club**.

The premium benefits of this card and the handpicked features are like no other. Starting from 24/7 complimentary concierge service, Taxi booking service internationally and first class airline tickets are just a start.

Currently your upgrade is pending and your new card will be dispatched upon confirmation of the upgrade. Use the portal below to initiate the process and your new card will be with you within 3-5 working days.

[Dispatch My Card](#)

Copyright © 2019 Black Card Upgrades and Rewards

You can Unsubscribe from this list.

Fraudulent website

HSBC

Investment

Fill in the following to receive your upgrade

Black Elite Card Upgrade

HSBC world elite

5193 8888 8888 8888

VALIDITY PERIOD 08/22

JL MARTIN

mastercard

35...

Need Help?
Let us support you

Chat Now

Username

Password

Memorable Word

Email

Phone

Activate Upgrade

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If they are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

ends/more

Media enquiries to:

Amy Leung 2822 4919
Joanne Chung 2822 4912

amy.s.k.leung@hsbc.com.hk
joanne.c.y.chung@hsbc.com.hk

Note to editors:

The Hong Kong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,558bn at 31 December 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all