

11 April 2019

**HSBC WARNS AGAINST PHISHING EMAIL**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

**From:** HSBC BANK <alert@indeed.com>  
**Subject:** FWD:RE:Payment Information-Our Ref: WA3AEMIDLGB31  
**Answer to:** HSBC BANK <[REDACTED]@black[REDACTED]whitelive.com>  
**To:** [REDACTED]  
**Attachment:** Paymentreceipt.xlsx

Good day,

Our Ref: WA3AEMIDLGB31.

Find enclosed payment copy made to your company account on behalf of our client to your receiving bank dated 10/04/2019.

Kindly confirm payment and client Ref details from attached swift copy and advice accordingly.

Awaiting your confirmation

Best Regards,

[REDACTED] Wong  
Funds Transfer Dept.,  
Business Banking, Eastern District, Commercial Banking  
The Hongkong and Shanghai Banking Corporation Limited (HSBC)  
14/F, Causeway Bay Plaza Two, 463-483 Lockhart Road,  
Causeway Bay, Hong Kong.  
Email: [customerservice@hsbc.com.hk](mailto:customerservice@hsbc.com.hk)  
web: <https://www.hsbc.com.hk>

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

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## **Note to editors:**

### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,558bn at 31 December 2018, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*