

23 April 2019

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

From: The Hongkong and Shanghai Banking Corporation Limited
<[REDACTED]@hsbc.com.hk>
Sent: Friday, 5 April 2019 2:02 PM
To: [REDACTED] <[REDACTED]>
Cc: [REDACTED]
Subject: SWIFT TRANSACTION UPDATE/FG/20192301/20HSBC/ICYKC-DBS - FRIDAY, APRIL 05, 2019

DATE:FRIDAY, APRIL 05, 2019

TRANSACTION CODE :FG/20192301/20HSBC/[REDACTED]
RECEIVING BANK :[REDACTED] BANK LTD
BENEFICIARY : [REDACTED] PTE LTD
ACCOUNT NO :0003-017 [REDACTED]
SWIFT CODE : [REDACTED]

DEAR SIR,

THIS IS TO INFORM YOU THAT WE WILL PROCEED WITH THE SWIFT PROCESS OF THE ABOVE MENTION TRANSACTION ON MONDAY, 8TH APRIL 2019. WE WILL PROCEED WITH MT799 FOLLOWED BY MT760 WITH 72 HOURS THE WHOLE SWIFT PROCESS WILL BE COMPLETED.

THIS INFORMATION IS ALSO IN SUBJECT TO THE COOPERATION OF THE BENEFICIARY AND RECEIVING BANK.

PLEASE NOTE THAT THIS MESSAGE IS SENT BECAUSE OF CLIENT GUGUS KRISTALIAN TO (PT. CITRA BANGUN CEMERLANG) REQUESTED WE DO SO.

FOR AND ON BEHALF OF

HONGKONG AND SHANGHAI BANKING CORPORATION LTD

QUEEN'S ROAD CENTRAL,

HONG KONG.

PANG [REDACTED]

SWIFT / BUSINESS MANAGER [REDACTED]

Headquartered in Hongkong, HSBC operates through long-established businesses and an international network of around 3,800 offices in 66 countries and territories.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

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Note to editors:**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,558bn at 31 December 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all