



21 June 2019

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

From: payment.advice@hsbc.com.hk <payment.advice.275545324.727147.2284442984@informationservices.hsbc.com.hk>
To: [REDACTED]
Sent: 2019-06-10 14:38
Subject: Payment Advice - Advice Ref: [REDACTED]

Dear Sir/Madam

Upon the request of [REDACTED], attached please find payment e-Advice for your reference.

Yours faithfully
HSBC

親愛的先生/小姐:

謹此附上我們的客戶 [REDACTED] 所要求發出的付款「e-Advice」, 以供參考之用。

香港上海匯豐銀行 謹啟

We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to commercialbanking@hsbc.com.hk and we will respond to you.

Note: it is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.

Copyright. The Hongkong and Shanghai Banking Corporation Limited 2005. All rights reserved.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,659bn at 31 March 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all