News Release

27 June 2019

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing email purported to be sent by HSBC.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

From: HSBC [nho@hsbc.com.hk]
Sent: Wednesday, June 26, 2019 6:58 AM
To: unlabeled recipients
Subject: Message has been disinfected Notification Of Payment On Your Account Payment Advice
Attachments: payment_advice.pdf

Dear Sir/Madam,

We have received an authorization from our client to pay for an invoice.

Kindly confirm if the attached bank details was issued by you.

Await your response so we can proceed with remittance.

PS: WE WILL NOT PROCEED WITH THE PAYMENT IF WE DON'T RECEIVE A CONFIRMATION FROM YOU.

Yours faithfully,

Global Payments and Cash Management

HSBC

.Security tips
1. Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
2. To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources.
3. If you discover any unusual activity, please contact the remitter of this payment as soon as possible.

This e-mail is confidential. It may also be legally privileged.
If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US$2,659bn at 31 March 2019, HSBC is one of the world’s largest banking and financial services organisations.

ends/all