



20 August 2019

## HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open the attachment in this email.

Below is the screen capture of the phishing email:

### Phishing Email

**From:** [payment.advice.hsbc.com.hk](mailto:payment.advice.hsbc.com.hk) <[payment.advice.40940816.712546.2234790949@informationservices.hsbc.com.hk](mailto:payment.advice.40940816.712546.2234790949@informationservices.hsbc.com.hk)>  
**Date:** 16 August 2019 at 11:06:17 SGT  
**To:** [REDACTED]  
**Subject:** Payment. Advice - Advice Ref:[BIBA541001412].

Dear Sir/Madam

Upon the request, attached please find payment e-Advice for your reference.

Yours faithfully  
HSBC

親愛的先生/小姐：

根据请求，请附上付款电子通知供您参考。

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

### **Note to editors:**

#### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC serves customers worldwide from offices in 65 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,751bn at 30 June 2019, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*