


23 September 2019

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open the attachment in this email.

Below is the screen capture of the phishing email:

Phishing Email

From: HSBC Global Payments | Operations <atq1@atq-ye.com>
To: [redacted]
Cc: [redacted]
Subject: SWIFT COPY FT1720900023 - PAYMENT NOT CREDITED TO BENEFICIARY ACCOUNT!!

Message [FT1720900023001MTL19101494.htm (90 KB)]

Dear: [redacted]

We have been contacted by the correspondent bank that subject payment has been rejected citing:

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- PLEASE BE ADVISED THAT WE HAVE BEEN CONTACTED BY
- BANK OF NEW YORK INFORMING US
- STATES QUOTE
- WE CONFIRM EXECUTING PAYMENT AS INSTRUCTED.
- BAKOSIX
- IS UNABLE TO APPLY FUNDS
- AS A/C NUMBER AND BNF'S NAME DO NOT MATCH.
- PLEASE PROVIDE FURTHER DETAILS QUOTING OUR
- REFERENCE IN YOUR REPLY.
- PLEASE QUOTE OUR REFERENCE CIT170731-007916 ON
- ALL FUTURE CORRESPONDENCE REGARDING THIS MATTER.
- REGARDS,
- USD FT INVESTIGATIONS
- //

Please check attached swift and confirm if the change of bank account details are correct or let us have an alternative to re-effect the payment.

[redacted] Offshore Payments | Operations
Tel +255 (2)022 [redacted] | Fax +255 (0)2 [redacted] | Email [redacted]

The Hongkong and Shanghai Banking Corporation, Headquarters at 1 Queen's Road Central Hong Kong
Website: www.hsbc.com

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC serves customers worldwide from offices in 65 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,751bn at 30 June 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all