



HSBC

News Release

15 November 2019

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open the attachment in this email.

Below is the screen capture of the phishing email:

Phishing Email

From: hsbc.com.hk <hsbc.com.hk>
Reply-To: " " < >
Date: Monday, November 11, 2019 at 9:24 PM
To: < >
Subject: hsbc Bank remittance confirmation

HSBC HONGKONG Remittance Confirmation

Hi Beneficiary

Please check attach and confirm your bank details are correct so we can proceed remittance USD 17,000 as instructed by our customer before close of work today. Your prompt respond and confirmation to mail will be highly appreciated.

Best Regards,

<http://hsbc.com.hk/acc-number/customer.verify/remittance.pdf>

marenszhang@hsbc.com.hk
HSBC Premier customers
(852) 2233 3322

HSBC Advance customers
(852) 2748 8333

Other customers
{852) 2233 3000

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC serves customers worldwide from offices in 65 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,728bn at 30 September 2019, HSBC is one of the world's largest banking and financial services organisations.

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This news release is issued by

The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office:

1 Queen's Road Central, Hong Kong SAR

Web: www.hsbc.com.hk

Incorporated in the Hong Kong SAR with limited liability