

31 January 2020

HSBC ADJUSTS BRANCH SERVICES

*Customers Advised to Use Digital Channels or Visit Nearby Facilities
as Alternatives*

HSBC announced that 24 service outlets (refer to note to editors for location) will be suspended temporarily from Monday, 3 February 2020 until further notice. Operation hours and services available at all other outlets will remain unchanged.

This is a precautionary measure for contingency purposes to safeguard the health and safety of our employees and customers in light of the rapidly evolving Coronavirus situation in Hong Kong, while balancing the need to ensure normal banking services to the community. HSBC runs an extensive branch network across the city. For more information about our branch network, please visit <https://www.hsbc.com.hk/branch-finder/> (Retail Banking Outlets) or <https://www.business.hsbc.com.hk/en-gb/everyday-banking/ways-to-bank/hsbc-business-centres> (Business Centres).

Customers, who require our banking services during this period, are advised to visit other outlets or use the Bank's internet banking, mobile banking, phone banking or nearby self-service banking terminals. The Bank will continue to closely monitor the situation and consider other measures, where suitable.

ends/more

Note to editors:**Details of the outlets:**Branches and Premier Centres

Outlet	Address
238 Nathan Road Branch & Premier Centre	Shop No. 1 & 2, 1/F, 238 Nathan Road, KLN
Aberdeen Premier Centre	Shop 1, G/F, Site 4, Aberdeen Centre, Aberdeen, HK
Citywalk Branch & Premier Centre	Shops G21-22, & Shops UG69 & 71, Citywalk, 1 Yeung Uk Road, Tsuen Wan, NT
Convention Plaza Premier Centre	Shop 103, Shopping Arcade, Convention Plaza, 1 Harbour Road, Wan Chai, HK
East Point City Branch & Premier Centre	Shop No. 108, East Point City, 8 Chung Wa Road, Tseung Kwan O, NT
Exchange Square Branch & Premier Centre	Shop 102, 1/F, Shops 201-202 & 204-205, 2/F, 301-304, 3/F, Exchange Square Podium, Central, HK
Elements Premier Centre and International Banking Centre	Shops 1104-1105, 1/F, Elements and Units 1501A & 08, Level 15, International Commerce Centre, 1 Austin Road West, KLN
Jade Plaza Branch	Shop No. 26, Jade Plaza, Tai Po, NT
Kowloon Bay Branch & Premier Centre	Shops 06, 08, 10, 11, 12A and 12B, G/F, Exchange Tower, 33 Wang Chiu Road, Kowloon Bay, KLN
Leighton Road Premier Centre	G/F & 1/F, Capital Commercial Building, 26 Leighton Road, HK
Lyndhurst Terrace Branch	Shop E, G/F Lyndhurst Bldg, 23-39 Lyndhurst Terrace, HK
Ocean Walk Branch	Shop Nos. 87-92, Ocean Walk, 168-236 Wu Chui Road, Tuen Mun, NT
Pioneer Centre Branch	Shop 218, 2/F, Pioneer Centre, 750 Nathan Rd, KLN
Shatin Branch	Shop No. 30D, Level 3, Shatin Centre Shopping Arcade, Sha Tin, NT
Shau Ki Wan Branch	306-310 Shau Kei Wan Road, HK
Sheung Shui Branch	G/F, 79-81 San Fung Avenue, Sheung Shui, NT
Sheung Wan Branch & Premier Centre	Shop A, G/F, Guangdong Investment Tower, 293-301 Des Voeux Road Central, HK
University of Hong Kong Branch	G/F, Shaw Building, University Of Hong Kong, Pok Fu Lam Rd, HK
Westlands Gardens Branch	1037 King's Road, Quarry Bay, HK
Yau Ma Tei Premier Centre	Shop A, G/F, Shop 101-104 and 106 1/F, 525-543A Nathan Road, Yau Ma Tei, KLN

Business Centres

Outlet	Address
Wan Chai Gloucester Road HSBC Business Centre	6/F, 88 Gloucester Road, Wan Chai, HK
Kwun Tong HSBC Business Centre	4/F, Wong Tze Building, 71 Hoi Yuen Road, Kwun Tong, KLN
Shatin HSBC Business Centre	Unit Nos.1516-1517, Level 15, Tower 1, Grand Central Plaza, 138 Shatin Rural Committee Road, Shatin, NT
Sheung Shui HSBC Business Centre	Units 1613A-1617, Level 16, Landmark North, 39 Lung Sum Avenue, Sheung Shui, NT

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC serves customers worldwide from offices in 65 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,728bn at 30 September 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all