



HSBC

News Release

5 February 2020

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open the attachment in this email.

Below is the screen capture of the phishing email:

Phishing Email

From: payment.advice [mailto:qa-team@backsong.co.kr]
Sent: January 8, 2020 0:24
Subject: Payment Advice - Advice Ref:[G42910493872] / Priority payment / Customer Ref:[0170005637GA0014]

Dear Sir/Madam

Upon the request, attached please find payment e-Advice for your reference.

Yours faithfully
HSBC

親愛的先生/小姐：

根據請求，請附上付款電子通知供您參考。

香港上海匯豐銀行 謹啟

We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to commercialbanking@hsbc.com.hk and we will respond to you.

Note: it is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.

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This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail.

Internet communications cannot be guaranteed to be timely, secure, error or virus-free. The sender does not accept liability for any errors or omissions.

"SAVE PAPER - THINK BEFORE YOU PRINT!"

This message originated from the Internet. Its originator may or may not be who they claim to be and the information contained in the message and any attachments may or may not be accurate.

[Attachment 1 Type: txt/plain Name: removed_attachment.txt]

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. HSBC serves customers worldwide from offices in 65 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,728bn at 30 September 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all