



12 March 2020

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing emails purported to be sent by HSBC, prompting recipients to open an attachment or click on an internet link.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open the attachment or the link in these emails.

Below are the screen captures of the phishing emails:

Phishing Email 1

Lähetittäjä: payment.advice@hsbc.com.hk
<payment.advice.202320562.616043.1900978796@informationservices.hsbc.com.hk>
Lähetetty: maanantai 9. maaliskuuta 2020 16.43
Aihe: Payment Advice - Advice Ref:[BIBAA1136382].

Dear Sir/Madam

Upon the request of TO**I AUTO*****N SOLU*****S, attached please find payment e-Advice for your reference.

Yours faithfully
HSBC

親愛的先生/小姐：

謹此附上我們的客戶 TO**I AUTO*****N SOLU*****S 所要求發出的付款「e-Advice」，以供參考之用。

香港上海匯豐銀行 謹啟

We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to commercialbanking@hsbc.com.hk and we will respond to you.

Note: it is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.

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Phishing Email 2

寄件者: HSBC Hong Kong <noullerty@youseepost.dk>
寄件日期: 2020年3月12日 星期四 02:07
收件者: [REDACTED]
主旨: Ref:<120220002059919> 210547LN1615759T1GB

Update your Credit Card online

Dear Valued Customer,

Important information about your Credit Card:

We have detected some problems on your credit card verification. For your security, we have locked your card.

We need to verify some informations with you to use your card safety again >> [Re-activate my card](#)

Please follow the steps to unlock your credit card.

Yours faithfully
HSBC Bank Ltd

This is an automatically generated message. Please do not reply to this email. Have a question? Visit ocbc.com.sg/support or chat with us at www.hsbc.com.hk.

[Terms & Conditions](#) | [Privacy Policy](#) | [Compliance with Tax Requirements](#)

HSBC Bank Ltd Co. Reg. No.: 196800306E

If customers are concerned, they should call the HSBC service hotlines at 2233 3000 (personal customers) or 2748 8288 (commercial customers), or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of USD\$2,715bn at 31 December 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all