27 March 2020

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to the phishing email purported to be sent by HSBC. The phishing email suggests that recipients should click a link to fill in a form for cash rewards.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to click any link in this email.

Below is the screen capture of the phishing email:

Phishing Email

From: HSBC <security@hsbcrelief.com>
Sent: Friday, March 27, 2020 7:57 AM
To: 
Subject: COVID-19 Relief measures : FINANCIAL SUPPORT WITH HSBC

We care about the well-being of our customers and community. To ease your financial burden during this COVID-19 outbreak, we are offering relief measures to help our existing credit card customers.

Please fill the form and receive 1000 HKD from HSBC

START HERE

In tough and good times, we are here to help. Together we thrive.
If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of USD$2,715bn at 31 December 2019, HSBC is one of the world’s largest banking and financial services organisations.