

31 March 2020

HSBC WARNS AGAINST FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to three fraudulent websites:

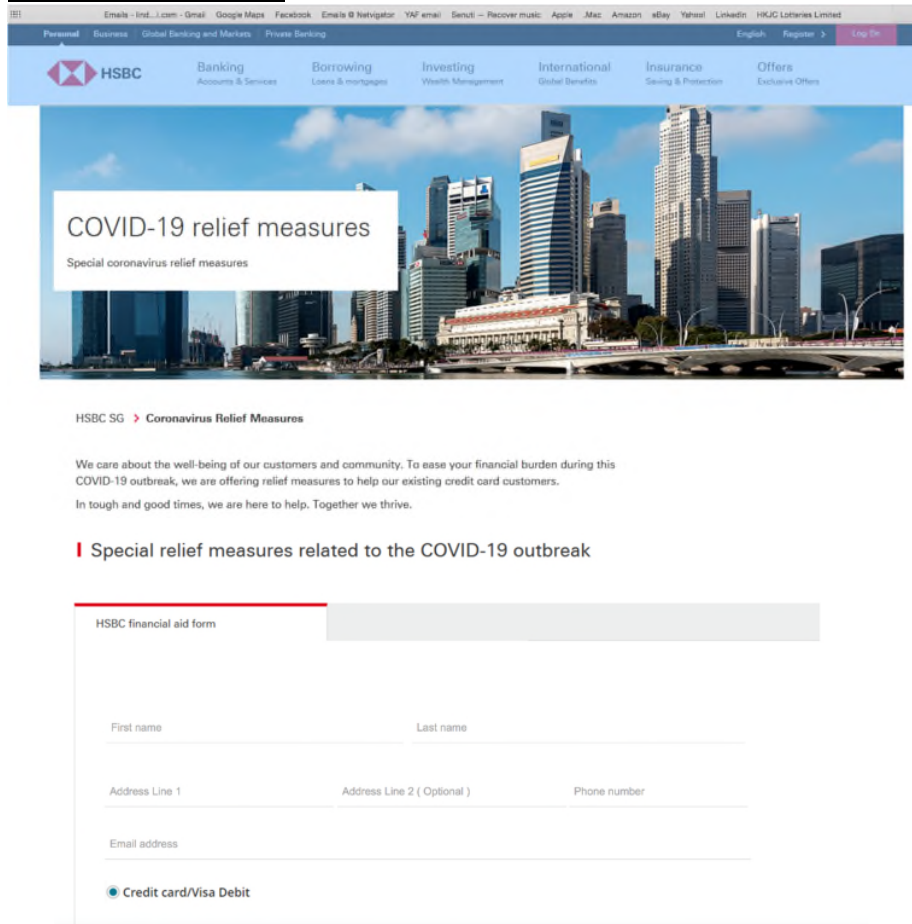
<http://mail.honed.com.hk/bim/COV2>
http://theprplanet.com/client_image/.flv/COVID19HSBC
<http://arec-c.com/bbs/icon/.co/COV/>

The websites suggest that customers should provide their credit card information to receive relief assistance.

HSBC would like to remind its customers that it has no connection with the fraudulent websites involved. Customers are advised not to provide the websites with any personal information.

Below is the screen capture of the fraudulent websites:

Fraudulent Websites



The screenshot shows a web browser displaying a page that mimics the HSBC website. The page features the HSBC logo and navigation menu. The main content area has a blue header with the text "COVID-19 relief measures" and "Special coronavirus relief measures". Below this, there is a section titled "Special relief measures related to the COVID-19 outbreak" which contains a form titled "HSBC financial aid form". The form includes fields for "First name", "Last name", "Address Line 1", "Address Line 2 (Optional)", "Phone number", and "Email address". At the bottom of the form, there is a radio button selected for "Credit card/Visa Debit".

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of USD\$2,715bn at 31 December 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all