



HSBC

News Release

8 April 2020

HSBC WARNS AGAINST PHISHING EMAIL AND FRAUDULENT WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC and a fraudulent website.

The phishing email suggests recipients to click a link to a fraudulent website:
<http://markkorea.kr/data/wall/key.html>

The website suggests that customers should provide their credit card information to receive relief assistance.

HSBC would like to remind its customers that it has no connection with the phishing email and fraudulent website involved. Customers are advised not to click any link in the email or provide the website with any personal information.

Below are the screen captures of the phishing email and fraudulent website:

Phishing Email

From: HSBC [mailto:security@hsbcrelief.com]
Sent: Tuesday, April 7, 2020 5:34 AM
To: [REDACTED]
Subject: COVID-19 Relief measures .

We care about the well-being of our customers and community. To ease your financial burden during this COVID-19 outbreak, we are offering relief measures to help our existing credit card customers.

Please fill the form and receive 1000 HKD from HSBC

You will need this personal key to access the form :

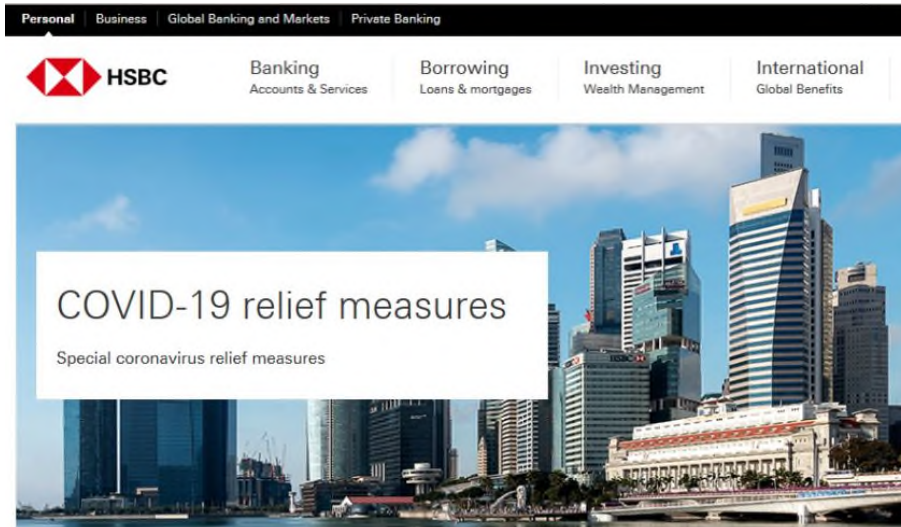
Personal Key : **11095781298167482HK**

When you give the key back to us, we know that you're really you and we can get you directly to claim your financial support

[START HERE](#)

In tough and good times, we are here to help. Together we thrive.

Fraudulent Website



HSBC SG > Coronavirus Relief Measures

We care about the well-being of our customers and community. To ease your financial burden during this COVID-19 outbreak, we are offering relief measures to help our existing credit card customers.

In tough and good times, we are here to help. Together we thrive.

Special relief measures related to the COVID-19 outbreak

HSBC financial aid form

Please enter your personal key :

Personal Key

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of USD\$2,715bn at 31 December 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all