22 April 2020

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails purported to be sent by HSBC. One of the phishing email suggests that recipients should open the attachment, and the other informs the recipients of a transfer deposit.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open the attachment in the email or provide the sender with any personal information.

Below are the screen captures of the phishing emails:

**Phishing Email 1**

From: HSBC Advising Service <irenelieung@hsbc.com.hk>
Sent: Thursday, April 16, 2020 12:10 PM
To: [Redacted]
Subject: Payment Advice - Advice Ref: [Redacted] / Priority payment

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer. The advice is for your reference only.

Kindly confirm payment and client Ref details from attached swift Copy and advice accordingly.

You can Use The generated password [Redacted] to open your swift copy and confirm your customer urgently.

Yours faithfully,
Global Payments and Cash Management
HSBC

This is an auto-generated email, please DO NOT REPLY. Any replies to this email will be disregarded.

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Phishing Email 2

On Wed, 15 Apr 2020, 07:18 HSBC BANK HK wrote:

We hereby confirm the Window Time of the (1,000,000.00 $) transfer deposit. The root of cash funds is very, clean and clear. And you can use it in projects and investments.

This e-mail transmission may contain legally privileged and/or confidential information. Please do not read it if you are not the intended recipient(s); any unauthorized use, distribution, reproduction or disclosure by any other person is strictly prohibited. If you are not the intended recipient, please notify the sender and destroy the original transmission and its attachments without saving or copying it in anyway.

Mail sent from:

OFFICER AUTHORIZATION
CHIEF FINANCIAL OFFICER
PIN: 768543
EMAIL: **********
TELEPHONE/FAX: +852 *******
BANK ADDRESS: *******

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited
The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US$2,715bn at 31 December 2019, HSBC is one of the world’s largest banking and financial services organisations.