

8 May 2020

## **MORE HSBC OUTLETS RETURN TO NORMAL SERVICE**

All HSBC branches and Business Centres will return to normal service from Monday, 11 May 2020, with the exception of the Cathay Pacific City Branch as well as Hong Kong International Airport Premier Centre and International Banking Centre. Those two outlets will remain closed as a precautionary measure for contingency purposes due to the COVID-19.

For public health and safety, HSBC will continue to implement temperature screening at its premises and encourage customers to put on a surgical mask when visiting its service outlets.

In addition, customers can use the Bank's internet banking, mobile banking, phone banking or self-service banking terminals. The Bank will continue to closely monitor the COVID-19 situation and consider other measures or service adjustments, where suitable.

*ends/more*

### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

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